

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Distribution of Respondents by Gender**

<u>Q33 Gender</u>	<u>Number</u>	<u>Percent</u>
Male	624	48.1 %
Female	674	51.9 %
Total	1298	100.0 %

**Distribution of Respondents by Sexual Orientation**

<u>Q34 Sexual orientation</u>	<u>Number</u>	<u>Percent</u>
Heterosexual	1082	83.4 %
Homosexual	74	5.7 %
Other	16	1.2 %
None chosen	126	9.7 %
Total	1298	100.0 %

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q1a Quality of police services</u>							
Very satisfied	33.1%	33.7%	32.9%	41.3%	33.3%	33.6%	33.4%
Satisfied	55.6%	51.4%	54.5%	52.4%	66.7%	43.9%	53.5%
Neutral	8.2%	11.3%	9.5%	4.8%	0.0%	15.9%	9.8%
Dissatisfied	1.5%	2.8%	2.2%	1.6%	0.0%	1.9%	2.2%
Very dissatisfied	1.6%	0.7%	0.9%	0.0%	0.0%	4.7%	1.2%

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**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1b Quality of fire & emergency medical & ambulance services

Very satisfied	43.5%	46.0%	44.3%	52.9%	40.0%	44.7%	44.8%
Satisfied	47.6%	43.4%	46.3%	41.2%	50.0%	40.4%	45.5%
Neutral	7.9%	10.0%	8.6%	5.9%	0.0%	14.9%	9.0%
Dissatisfied	0.8%	0.6%	0.7%	0.0%	10.0%	0.0%	0.7%
Very dissatisfied	0.2%	0.0%	0.1%	0.0%	0.0%	0.0%	0.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1c Quality of the County's emergency preparedness services

Very satisfied	28.3%	28.2%	28.0%	27.5%	42.9%	29.9%	28.3%
Satisfied	48.7%	49.2%	48.0%	60.0%	42.9%	51.9%	48.9%
Neutral	20.2%	20.7%	21.5%	12.5%	14.3%	15.6%	20.4%
Dissatisfied	1.8%	1.6%	1.9%	0.0%	0.0%	1.3%	1.7%
Very dissatisfied	1.0%	0.2%	0.6%	0.0%	0.0%	1.3%	0.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1d Quality of County parks/recreation programs

Very satisfied	35.0%	40.3%	38.6%	43.1%	28.6%	28.1%	37.8%
Satisfied	48.6%	48.6%	48.5%	47.7%	57.1%	49.1%	48.6%
Neutral	13.2%	9.4%	10.3%	7.7%	14.3%	21.1%	11.3%
Dissatisfied	2.6%	1.4%	2.1%	1.5%	0.0%	1.8%	2.0%
Very dissatisfied	0.5%	0.3%	0.5%	0.0%	0.0%	0.0%	0.4%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1e Quality of County arts/cultural programs

Very satisfied	27.8%	30.9%	29.8%	34.4%	20.0%	24.0%	29.4%
Satisfied	46.5%	48.8%	48.0%	47.5%	50.0%	45.2%	47.7%
Neutral	21.8%	18.2%	19.5%	16.4%	30.0%	25.0%	19.9%
Dissatisfied	3.3%	1.9%	2.4%	1.6%	0.0%	4.8%	2.6%
Very dissatisfied	0.6%	0.2%	0.3%	0.0%	0.0%	1.0%	0.4%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q1f Maintenance of County streets</u>							
Very satisfied	10.0%	13.3%	11.5%	8.7%	15.4%	15.0%	11.7%
Satisfied	49.1%	46.6%	47.5%	58.0%	46.2%	45.0%	47.8%
Neutral	23.1%	21.8%	22.7%	14.5%	38.5%	22.5%	22.4%
Dissatisfied	15.7%	14.9%	15.5%	18.8%	0.0%	13.3%	15.3%
Very dissatisfied	2.1%	3.4%	2.8%	0.0%	0.0%	4.2%	2.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1g Management of traffic flow on County streets

Very satisfied	9.6%	11.2%	10.5%	8.6%	13.3%	10.6%	10.4%
Satisfied	43.2%	41.3%	41.9%	44.3%	53.3%	42.3%	42.2%
Neutral	27.6%	26.2%	27.6%	25.7%	33.3%	21.1%	26.9%
Dissatisfied	16.1%	16.9%	16.2%	21.4%	0.0%	18.7%	16.5%
Very dissatisfied	3.5%	4.3%	3.8%	0.0%	0.0%	7.3%	3.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1h Quality of County water & wastewater services

Very satisfied	19.7%	20.4%	20.6%	16.2%	15.4%	17.9%	20.1%
Satisfied	56.5%	51.0%	52.4%	60.3%	76.9%	59.0%	53.7%
Neutral	16.1%	19.9%	18.9%	14.7%	0.0%	14.5%	18.0%
Dissatisfied	5.4%	6.5%	5.9%	7.4%	7.7%	6.0%	6.0%
Very dissatisfied	2.2%	2.2%	2.2%	1.5%	0.0%	2.6%	2.2%

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**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1i Quality of the County's stormwater runoff system

Very satisfied	17.6%	17.4%	17.7%	16.9%	30.0%	15.4%	17.5%
Satisfied	44.1%	45.0%	43.9%	52.5%	60.0%	44.2%	44.6%
Neutral	28.8%	27.2%	28.3%	25.4%	10.0%	28.8%	28.0%
Dissatisfied	7.3%	8.0%	8.1%	1.7%	0.0%	7.7%	7.6%
Very dissatisfied	2.2%	2.3%	2.0%	3.4%	0.0%	3.8%	2.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1j Enforcement of County codes & ordinances

Very satisfied	16.6%	21.5%	18.6%	26.9%	27.3%	18.4%	19.1%
Satisfied	42.8%	37.7%	40.4%	42.3%	45.5%	36.9%	40.2%
Neutral	27.6%	29.6%	29.5%	19.2%	18.2%	27.2%	28.6%
Dissatisfied	9.1%	8.8%	8.9%	9.6%	9.1%	8.7%	9.0%
Very dissatisfied	3.9%	2.3%	2.6%	1.9%	0.0%	8.7%	3.1%

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**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1k Quality of the County's library system

Very satisfied	43.4%	49.4%	47.9%	42.6%	53.8%	36.2%	46.5%
Satisfied	41.7%	36.4%	37.2%	47.5%	30.8%	50.0%	39.0%
Neutral	11.4%	10.9%	11.5%	6.6%	7.7%	11.2%	11.2%
Dissatisfied	2.9%	2.7%	2.9%	3.3%	7.7%	1.7%	2.8%
Very dissatisfied	0.5%	0.5%	0.5%	0.0%	0.0%	0.9%	0.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Hetero- sexual	Homo- sexual	Other	None chosen	

Q11 Effectiveness of the County's Smart Growth practices

Very satisfied	25.6%	25.4%	26.4%	21.3%	33.3%	19.8%	25.5%
Satisfied	37.8%	41.6%	39.8%	41.0%	50.0%	37.6%	39.7%
Neutral	25.8%	23.7%	23.8%	32.8%	16.7%	28.7%	24.7%
Dissatisfied	8.4%	7.5%	7.7%	4.9%	0.0%	12.9%	7.9%
Very dissatisfied	2.4%	1.7%	2.4%	0.0%	0.0%	1.0%	2.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1m Quality of customer service you receive

Very satisfied	23.6%	25.1%	24.5%	33.9%	25.0%	18.4%	24.4%
Satisfied	45.8%	46.2%	46.8%	45.2%	58.3%	38.6%	46.0%
Neutral	23.8%	22.9%	22.8%	19.4%	16.7%	30.7%	23.3%
Dissatisfied	4.9%	4.5%	4.8%	1.6%	0.0%	6.1%	4.7%
Very dissatisfied	1.9%	1.2%	1.1%	0.0%	0.0%	6.1%	1.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1n Effectiveness of County communication with the public

Very satisfied	20.1%	24.8%	23.6%	20.6%	18.2%	13.6%	22.5%
Satisfied	49.8%	46.2%	47.4%	58.8%	63.6%	44.5%	48.0%
Neutral	22.1%	24.6%	22.8%	16.2%	18.2%	33.6%	23.4%
Dissatisfied	7.1%	3.1%	4.9%	4.4%	0.0%	7.3%	5.1%
Very dissatisfied	0.9%	1.3%	1.2%	0.0%	0.0%	0.9%	1.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1o County efforts to preserve & protect the environment

Very satisfied	21.6%	26.9%	25.2%	28.6%	18.2%	15.1%	24.3%
Satisfied	47.5%	45.2%	45.5%	47.6%	63.6%	50.9%	46.3%
Neutral	24.0%	21.3%	22.4%	20.6%	18.2%	26.4%	22.6%
Dissatisfied	5.6%	4.9%	5.2%	3.2%	0.0%	7.5%	5.2%
Very dissatisfied	1.3%	1.8%	1.8%	0.0%	0.0%	0.0%	1.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q1. Major categories of services provided by Arlington County are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q1p Quality of County's human services

Very satisfied	21.4%	20.2%	20.0%	31.6%	25.0%	21.4%	20.8%
Satisfied	38.5%	43.7%	42.4%	31.6%	62.5%	34.5%	41.2%
Neutral	32.5%	26.7%	29.3%	26.3%	12.5%	33.3%	29.5%
Dissatisfied	6.2%	7.9%	7.0%	10.5%	0.0%	7.1%	7.1%
Very dissatisfied	1.4%	1.5%	1.2%	0.0%	0.0%	3.6%	1.4%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q2. Which FOUR of the areas listed above do you think are most important to improve over the next TWO Years? (all four selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q2 Most important area</u>							
A=Quality of police services	15.5%	14.7%	15.1%	12.2%	18.8%	16.7%	15.1%
B=Fire & emergency medical & ambulance services	10.1%	10.1%	10.2%	6.8%	12.5%	11.1%	10.1%
C=County's emergency preparedness services	17.5%	20.5%	19.8%	14.9%	18.8%	15.1%	19.0%
D=Quality of County parks/ recreation programs	17.9%	14.5%	16.9%	13.5%	0.0%	13.5%	16.2%
E=Quality of County arts/ cultural programs	7.7%	7.3%	7.9%	9.5%	0.0%	3.2%	7.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q2. Which FOUR of the areas listed above do you think are most important to improve over the next TWO Years? (all four selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q2 Most important area (Cont.)</u>							
F=Maintenance of County streets	39.7%	36.4%	38.6%	39.2%	12.5%	34.9%	38.0%
G=Management of traffic flow on County streets	45.4%	39.6%	43.4%	43.2%	37.5%	33.3%	42.4%
H=County water & wastewater services	15.7%	16.3%	16.3%	16.2%	25.0%	12.7%	16.0%
I=County's stormwater runoff system	13.0%	12.3%	12.7%	14.9%	6.3%	11.9%	12.6%
J=Enforcement of County codes & ordinances	19.9%	15.7%	17.5%	17.6%	0.0%	22.2%	17.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q2. Which FOUR of the areas listed above do you think are most important to improve over the next TWO Years? (all four selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q2 Most important area (Cont.)</u>							
K=Quality of the County's library system	6.7%	5.9%	6.6%	8.1%	0.0%	4.0%	6.3%
L=Effectiveness of the Smart Growth practices	29.3%	28.5%	30.7%	27.0%	12.5%	16.7%	28.9%
M=Quality of customer service you receive	12.5%	11.4%	11.6%	12.2%	6.3%	15.1%	11.9%
N=Effectiveness of County communication	13.8%	13.4%	14.2%	8.1%	0.0%	12.7%	13.6%
O=Efforts to preserve & protect the environment	27.9%	35.5%	33.0%	31.1%	12.5%	24.6%	31.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q2. Which FOUR of the areas listed above do you think are most important to improve over the next TWO Years? (all four selections)**

N=1298

Q33 Gender		Q34 Sexual orientation				Total
Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
1	2	1	2	3	9	

Q2 Most important area (Cont.)

P=Quality of County's human services

22.6%    28.5%    26.0%    28.4%    25.0%    21.4%    25.7%

Z=None chosen

12.0%    14.1%    11.6%    14.9%    43.8%    20.6%    13.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q3. Please indicate how safe you feel in the following areas using a scale of 1 to 5 where 5 means "very safe" and 1 means "very unsafe." (excluding don't know)**

N=1298	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Hetero- sexual	Homo- sexual	Other	None chosen	

Q3a In your neighborhood during the day

Very safe	68.5%	66.2%	68.7%	80.6%	53.3%	49.6%	67.3%
Safe	27.5%	29.3%	27.4%	19.4%	46.7%	40.0%	28.4%
Neutral	3.2%	3.5%	3.2%	0.0%	0.0%	7.2%	3.3%
Unsafe	0.8%	0.8%	0.6%	0.0%	0.0%	3.2%	0.8%
Very unsafe	0.0%	0.3%	0.2%	0.0%	0.0%	0.0%	0.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q3. Please indicate how safe you feel in the following areas using a scale of 1 to 5 where 5 means "very safe" and 1 means "very unsafe." (excluding don't know)**

N=1298	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Hetero- sexual	Homo- sexual	Other	None chosen	

**Q3b In your neighborhood at night**

Very safe	36.7%	26.5%	31.2%	41.1%	28.6%	28.0%	31.4%
Safe	46.9%	49.8%	49.0%	45.2%	71.4%	43.2%	48.4%
Neutral	12.0%	15.4%	13.0%	12.3%	0.0%	22.4%	13.7%
Unsafe	3.2%	6.5%	5.1%	1.4%	0.0%	5.6%	4.9%
Very unsafe	1.1%	1.8%	1.7%	0.0%	0.0%	0.8%	1.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q3. Please indicate how safe you feel in the following areas using a scale of 1 to 5 where 5 means "very safe" and 1 means "very unsafe." (excluding don't know)**

N=1298	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Hetero- sexual	Homo- sexual	Other	None chosen	

**Q3c In County parks**

Very safe	18.2%	14.0%	15.0%	26.2%	36.4%	16.9%	16.0%
Safe	51.1%	46.9%	49.0%	55.4%	36.4%	45.8%	48.9%
Neutral	23.9%	27.7%	26.6%	13.8%	27.3%	26.3%	25.9%
Unsafe	6.4%	8.6%	7.6%	4.6%	0.0%	9.3%	7.5%
Very unsafe	0.5%	2.8%	1.8%	0.0%	0.0%	1.7%	1.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q3. Please indicate how safe you feel in the following areas using a scale of 1 to 5 where 5 means "very safe" and 1 means "very unsafe." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q3d In County buildings</u>							
Very safe	46.9%	37.6%	42.3%	57.6%	46.2%	31.6%	42.1%
Safe	41.0%	46.2%	43.3%	33.3%	46.2%	52.6%	43.7%
Neutral	11.7%	13.4%	12.8%	9.1%	7.7%	13.2%	12.6%
Unsafe	0.4%	2.0%	1.1%	0.0%	0.0%	2.6%	1.2%
Very unsafe	0.0%	0.7%	0.4%	0.0%	0.0%	0.0%	0.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q3. Please indicate how safe you feel in the following areas using a scale of 1 to 5 where 5 means "very safe" and 1 means "very unsafe." (excluding don't know)**

N=1298	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Hetero- sexual	Homo- sexual	Other	None chosen	

**Q3e In commercial/retail areas at night**

Very safe	21.6%	16.3%	18.6%	27.8%	15.4%	16.2%	18.9%
Safe	55.3%	49.0%	51.8%	59.7%	61.5%	47.9%	52.0%
Neutral	18.8%	25.2%	22.8%	11.1%	15.4%	23.1%	22.1%
Unsafe	4.4%	8.4%	6.3%	1.4%	7.7%	11.1%	6.5%
Very unsafe	0.0%	1.1%	0.5%	0.0%	0.0%	1.7%	0.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q3. Please indicate how safe you feel in the following areas using a scale of 1 to 5 where 5 means "very safe" and 1 means "very unsafe." (excluding don't know)**

N=1298	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Hetero- sexual	Homo- sexual	Other	None chosen	

Q3f Overall feeling of safety in the County

Very safe	27.3%	21.9%	24.3%	33.3%	26.7%	21.1%	24.5%
Safe	61.0%	61.4%	61.5%	63.9%	60.0%	56.9%	61.2%
Neutral	9.4%	13.9%	11.6%	2.8%	13.3%	17.9%	11.7%
Unsafe	2.1%	2.6%	2.3%	0.0%	0.0%	4.1%	2.3%
Very unsafe	0.2%	0.3%	0.3%	0.0%	0.0%	0.0%	0.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q4. PERCEPTIONS OF THE COUNTY. Several items that may influence your overall perception of Arlington County are listed below. Please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q4a Overall quality of services provided</u>							
Very satisfied	28.0%	30.3%	29.9%	34.2%	28.6%	19.5%	29.2%
Satisfied	57.8%	58.2%	56.9%	64.4%	57.1%	63.6%	58.0%
Neutral	11.9%	10.6%	11.6%	1.4%	14.3%	13.6%	11.2%
Dissatisfied	1.5%	0.5%	1.1%	0.0%	0.0%	0.0%	0.9%
Very dissatisfied	0.8%	0.5%	0.4%	0.0%	0.0%	3.4%	0.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q4. PERCEPTIONS OF THE COUNTY. Several items that may influence your overall perception of Arlington County are listed below. Please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q4b Overall image of Arlington County</u>							
Very satisfied	38.7%	39.7%	39.3%	52.1%	46.7%	29.7%	39.2%
Satisfied	47.3%	50.4%	49.1%	46.6%	33.3%	50.8%	48.9%
Neutral	9.9%	8.8%	9.2%	1.4%	20.0%	14.4%	9.4%
Dissatisfied	3.1%	0.8%	1.9%	0.0%	0.0%	3.4%	1.9%
Very dissatisfied	1.0%	0.3%	0.6%	0.0%	0.0%	1.7%	0.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q4. PERCEPTIONS OF THE COUNTY. Several items that may influence your overall perception of Arlington County are listed below. Please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q4c How well the County is managing growth</u>							
Very satisfied	15.0%	15.6%	14.7%	23.5%	26.7%	14.4%	15.3%
Satisfied	42.1%	40.5%	42.3%	45.6%	20.0%	31.5%	41.3%
Neutral	27.7%	24.4%	25.7%	23.5%	46.7%	27.9%	26.0%
Dissatisfied	11.3%	16.1%	13.4%	7.4%	6.7%	22.5%	13.8%
Very dissatisfied	3.9%	3.3%	3.9%	0.0%	0.0%	3.6%	3.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q4. PERCEPTIONS OF THE COUNTY. Several items that may influence your overall perception of Arlington County are listed below. Please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q4d Quality of life in Arlington County</u>							
Very satisfied	38.7%	39.6%	39.0%	50.0%	33.3%	34.4%	39.1%
Satisfied	47.7%	47.2%	47.8%	44.4%	53.3%	45.9%	47.5%
Neutral	10.7%	10.9%	10.9%	4.2%	6.7%	13.9%	10.8%
Dissatisfied	2.9%	2.1%	2.2%	1.4%	6.7%	5.7%	2.5%
Very dissatisfied	0.0%	0.2%	0.1%	0.0%	0.0%	0.0%	0.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q4. PERCEPTIONS OF THE COUNTY. Several items that may influence your overall perception of Arlington County are listed below. Please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q4e Quality of public schools in the County</u>							
Very satisfied	34.2%	35.1%	34.7%	42.6%	30.0%	30.3%	34.7%
Satisfied	42.9%	44.9%	45.0%	42.6%	30.0%	37.1%	43.9%
Neutral	18.3%	13.8%	14.9%	12.8%	30.0%	24.7%	15.9%
Dissatisfied	4.2%	4.6%	4.1%	2.1%	10.0%	7.9%	4.4%
Very dissatisfied	0.4%	1.6%	1.2%	0.0%	0.0%	0.0%	1.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q4. PERCEPTIONS OF THE COUNTY. Several items that may influence your overall perception of Arlington County are listed below. Please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q4f Value you receive for your County taxes</u>							
Very satisfied	15.5%	20.5%	18.3%	25.4%	7.7%	13.0%	18.1%
Satisfied	42.3%	45.1%	43.7%	46.3%	61.5%	40.9%	43.8%
Neutral	25.9%	23.5%	24.6%	20.9%	23.1%	27.8%	24.7%
Dissatisfied	12.3%	8.1%	10.1%	4.5%	7.7%	13.9%	10.1%
Very dissatisfied	3.9%	2.8%	3.3%	3.0%	0.0%	4.3%	3.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q4. PERCEPTIONS OF THE COUNTY. Several items that may influence your overall perception of Arlington County are listed below. Please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q4g County government's overall efforts to embrace diversity</u>							
Very satisfied	22.3%	26.3%	25.1%	36.5%	20.0%	12.1%	24.4%
Satisfied	40.1%	44.2%	42.9%	38.1%	40.0%	39.3%	42.2%
Neutral	26.7%	23.7%	24.5%	19.0%	26.7%	33.6%	25.1%
Dissatisfied	8.3%	4.1%	5.6%	6.3%	13.3%	9.3%	6.1%
Very dissatisfied	2.7%	1.7%	2.0%	0.0%	0.0%	5.6%	2.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q4. PERCEPTIONS OF THE COUNTY. Several items that may influence your overall perception of Arlington County are listed below. Please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q4h Overall inclusiveness of the community</u>							
Very satisfied	22.2%	24.8%	23.5%	35.3%	21.4%	16.5%	23.5%
Satisfied	42.9%	48.5%	46.5%	41.2%	42.9%	43.1%	45.9%
Neutral	29.2%	21.8%	24.8%	20.6%	35.7%	31.2%	25.3%
Dissatisfied	4.1%	4.1%	4.1%	2.9%	0.0%	5.5%	4.1%
Very dissatisfied	1.6%	0.8%	1.0%	0.0%	0.0%	3.7%	1.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q5. PUBLIC WORKS SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q5a Overall maintenance of major streets

Very satisfied	13.6%	13.2%	13.1%	15.3%	21.4%	14.5%	13.4%
Satisfied	52.4%	53.6%	54.1%	44.4%	71.4%	46.8%	53.0%
Neutral	19.2%	17.4%	17.7%	25.0%	7.1%	20.2%	18.3%
Dissatisfied	12.5%	14.0%	13.0%	15.3%	0.0%	16.1%	13.3%
Very dissatisfied	2.3%	1.8%	2.1%	0.0%	0.0%	2.4%	2.0%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q5. PUBLIC WORKS SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q5b Maintenance of streets in your neighborhood

Very satisfied	14.9%	15.8%	15.2%	16.7%	26.7%	14.3%	15.3%
Satisfied	47.5%	47.7%	48.2%	44.4%	40.0%	45.2%	47.6%
Neutral	18.7%	19.1%	18.3%	26.4%	6.7%	21.4%	18.9%
Dissatisfied	15.7%	14.0%	14.6%	12.5%	20.0%	16.7%	14.8%
Very dissatisfied	3.2%	3.5%	3.6%	0.0%	6.7%	2.4%	3.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q5. PUBLIC WORKS SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q5c Maintenance of County buildings</u>							
Very satisfied	17.9%	18.5%	17.7%	20.0%	28.6%	20.4%	18.2%
Satisfied	58.9%	58.7%	59.5%	63.3%	35.7%	53.7%	58.8%
Neutral	21.7%	19.6%	20.3%	16.7%	35.7%	23.1%	20.6%
Dissatisfied	1.5%	2.6%	2.3%	0.0%	0.0%	1.9%	2.1%
Very dissatisfied	0.0%	0.5%	0.2%	0.0%	0.0%	0.9%	0.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q5. PUBLIC WORKS SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q5d Snow removal on major County streets

Very satisfied	18.7%	20.0%	19.5%	24.6%	20.0%	15.4%	19.4%
Satisfied	58.7%	57.9%	58.1%	66.7%	66.7%	54.5%	58.3%
Neutral	15.7%	15.7%	16.5%	4.3%	0.0%	17.1%	15.7%
Dissatisfied	5.7%	5.1%	4.7%	4.3%	13.3%	10.6%	5.4%
Very dissatisfied	1.2%	1.2%	1.2%	0.0%	0.0%	2.4%	1.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q5. PUBLIC WORKS SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q5e Snow removal on neighborhood streets

Very satisfied	11.0%	11.5%	10.9%	12.9%	13.3%	12.9%	11.3%
Satisfied	45.5%	44.7%	44.3%	60.0%	40.0%	43.5%	45.1%
Neutral	25.9%	21.1%	23.8%	17.1%	20.0%	24.2%	23.4%
Dissatisfied	14.0%	18.5%	16.8%	10.0%	20.0%	15.3%	16.3%
Very dissatisfied	3.5%	4.2%	4.1%	0.0%	6.7%	4.0%	3.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q5. PUBLIC WORKS SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q5f Mowing & trimming of County land

Very satisfied	13.9%	15.6%	14.7%	14.5%	28.6%	13.9%	14.8%
Satisfied	55.1%	53.8%	54.2%	62.3%	28.6%	54.9%	54.4%
Neutral	20.5%	20.9%	21.2%	14.5%	35.7%	18.0%	20.7%
Dissatisfied	9.2%	7.8%	8.0%	8.7%	7.1%	12.3%	8.5%
Very dissatisfied	1.3%	1.8%	1.8%	0.0%	0.0%	0.8%	1.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q5. PUBLIC WORKS SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q5g Overall cleanliness of County streets & other public areas

Very satisfied	16.2%	17.3%	16.8%	17.8%	20.0%	16.1%	16.8%
Satisfied	59.1%	57.8%	58.3%	58.9%	66.7%	58.1%	58.4%
Neutral	18.5%	18.1%	18.6%	15.1%	13.3%	17.7%	18.3%
Dissatisfied	5.7%	6.2%	5.8%	8.2%	0.0%	6.5%	5.9%
Very dissatisfied	0.5%	0.6%	0.5%	0.0%	0.0%	1.6%	0.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q5. PUBLIC WORKS SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q5h Adequacy of street lighting in your neighborhood

Very satisfied	16.7%	18.0%	17.4%	19.2%	13.3%	16.7%	17.4%
Satisfied	52.8%	47.8%	49.0%	60.3%	46.7%	54.8%	50.2%
Neutral	16.5%	18.7%	18.6%	11.0%	20.0%	13.5%	17.7%
Dissatisfied	12.1%	13.3%	12.7%	9.6%	13.3%	15.1%	12.8%
Very dissatisfied	1.9%	2.1%	2.3%	0.0%	6.7%	0.0%	2.0%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q5. PUBLIC WORKS SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q5i Adequacy of street lighting in commercial/retail areas

Very satisfied	20.8%	19.5%	20.4%	20.8%	26.7%	16.5%	20.1%
Satisfied	56.8%	56.3%	56.2%	68.1%	40.0%	54.5%	56.5%
Neutral	18.2%	19.8%	19.4%	6.9%	26.7%	21.5%	19.0%
Dissatisfied	3.9%	4.0%	3.6%	4.2%	6.7%	6.6%	4.0%
Very dissatisfied	0.3%	0.5%	0.4%	0.0%	0.0%	0.8%	0.4%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q6. Which THREE of the public works items listed above do you think are most important to improve over the next TWO Years? (all three selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q6 Most important public works items</u>							
A=Overall maintenance of major streets	48.7%	44.4%	46.8%	52.7%	43.8%	40.5%	46.5%
B=Maintenance of streets in your neighborhood	44.6%	36.4%	40.9%	44.6%	43.8%	32.5%	40.3%
C=Maintenance of County buildings	5.1%	5.8%	5.9%	4.1%	0.0%	3.2%	5.5%
D=Snow removal on major County streets	11.4%	11.7%	11.7%	6.8%	0.0%	14.3%	11.6%
E=Snow removal on neighborhood streets	31.3%	32.5%	33.2%	17.6%	37.5%	28.6%	31.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q6. Which THREE of the public works items listed above do you think are most important to improve over the next TWO Years? (all three selections)**

N=1298

Q33 Gender		Q34 Sexual orientation				Total
Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
1	2	1	2	3	9	

**Q6 Most important public works items (Cont.)**

F=Mowing & trimming of County land	19.4%	16.0%	17.6%	20.3%	12.5%	17.5%	17.6%
G=Overall cleanliness of County streets	28.2%	28.9%	30.0%	29.7%	25.0%	15.9%	28.6%
H=Adequacy of street lighting in neighborhood	28.0%	29.7%	29.8%	29.7%	37.5%	19.8%	28.9%
I=Street lighting in commercial/retail areas	9.1%	16.3%	13.1%	16.2%	12.5%	8.7%	12.9%
Z=None chosen	16.0%	19.3%	16.4%	18.9%	25.0%	27.8%	17.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q7. UTILITY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q7a Residential trash collection services</u>							
Very satisfied	43.3%	42.0%	43.2%	41.4%	46.2%	38.1%	42.7%
Satisfied	46.9%	44.3%	45.4%	37.9%	53.8%	50.0%	45.6%
Neutral	7.0%	10.1%	8.2%	15.5%	0.0%	9.3%	8.6%
Dissatisfied	2.2%	2.6%	2.3%	5.2%	0.0%	1.7%	2.4%
Very dissatisfied	0.5%	1.0%	0.8%	0.0%	0.0%	0.8%	0.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q7. UTILITY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q7b Curbside recycling services</u>							
Very satisfied	39.0%	39.2%	39.5%	40.4%	21.4%	37.5%	39.1%
Satisfied	43.2%	41.0%	42.4%	44.2%	50.0%	37.5%	42.1%
Neutral	12.3%	12.9%	11.7%	11.5%	14.3%	20.5%	12.6%
Dissatisfied	4.5%	5.9%	5.5%	3.8%	14.3%	2.7%	5.2%
Very dissatisfied	0.9%	0.9%	0.9%	0.0%	0.0%	1.8%	0.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q7. UTILITY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q7c Yardwaste removal services</u>							
Very satisfied	31.2%	34.5%	32.9%	34.7%	30.8%	32.4%	32.9%
Satisfied	46.1%	42.8%	45.1%	44.9%	38.5%	39.8%	44.4%
Neutral	15.7%	17.1%	16.1%	12.2%	23.1%	20.4%	16.4%
Dissatisfied	5.9%	4.4%	4.9%	8.2%	7.7%	5.6%	5.1%
Very dissatisfied	1.0%	1.2%	1.1%	0.0%	0.0%	1.9%	1.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q7. UTILITY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q7d Wastewater treatment services</u>							
Very satisfied	25.4%	25.6%	24.8%	19.6%	25.0%	34.0%	25.5%
Satisfied	50.5%	44.4%	48.4%	52.2%	33.3%	39.0%	47.4%
Neutral	19.7%	24.8%	22.2%	19.6%	41.7%	22.0%	22.3%
Dissatisfied	3.4%	4.6%	4.0%	6.5%	0.0%	3.0%	4.0%
Very dissatisfied	1.0%	0.6%	0.6%	2.2%	0.0%	2.0%	0.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q7. UTILITY SERVICES. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q7e Drinking water services</u>							
Very satisfied	24.4%	23.2%	23.6%	20.3%	16.7%	28.2%	23.8%
Satisfied	51.9%	48.2%	49.9%	59.4%	50.0%	45.5%	50.0%
Neutral	16.1%	21.1%	18.5%	12.5%	33.3%	20.9%	18.6%
Dissatisfied	5.7%	6.0%	6.2%	6.3%	0.0%	2.7%	5.8%
Very dissatisfied	1.9%	1.6%	1.7%	1.6%	0.0%	2.7%	1.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q8. Which TWO of the utility services listed above do you think are most important to improve over the next TWO Years? (both selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q8 Most important utility services</u>							
A=Residential trash collection services	13.3%	13.2%	13.7%	14.9%	0.0%	10.3%	13.3%
B=Curbside recycling services	21.0%	24.3%	23.5%	18.9%	37.5%	16.7%	22.7%
C=Yardwaste removal services	17.3%	14.4%	16.4%	10.8%	12.5%	14.3%	15.8%
D=Wastewater treatment services	27.1%	31.0%	30.7%	18.9%	31.3%	21.4%	29.1%
E=Drinking water services	39.7%	43.8%	44.5%	35.1%	37.5%	23.0%	41.8%
Z=None chosen	35.7%	32.3%	31.0%	44.6%	37.5%	53.2%	34.0%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q9. PUBLIC SAFETY SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q9a Overall quality of local police protection</u>							
Very satisfied	30.4%	26.1%	28.2%	34.9%	35.7%	23.9%	28.2%
Satisfied	55.8%	57.0%	57.4%	50.8%	50.0%	51.3%	56.4%
Neutral	11.1%	14.1%	11.8%	11.1%	14.3%	19.7%	12.6%
Dissatisfied	1.9%	2.3%	2.0%	3.2%	0.0%	2.6%	2.1%
Very dissatisfied	0.9%	0.5%	0.5%	0.0%	0.0%	2.6%	0.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q9. PUBLIC SAFETY SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q9b Visibility of police in neighborhoods</u>							
Very satisfied	18.5%	18.0%	18.0%	20.0%	20.0%	19.3%	18.2%
Satisfied	46.1%	41.2%	43.7%	48.6%	40.0%	40.3%	43.6%
Neutral	25.8%	31.2%	29.1%	22.9%	33.3%	26.9%	28.6%
Dissatisfied	8.4%	8.0%	7.9%	8.6%	6.7%	10.9%	8.2%
Very dissatisfied	1.2%	1.6%	1.4%	0.0%	0.0%	2.5%	1.4%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q9. PUBLIC SAFETY SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q9c Visibility of police in retail areas</u>							
Very satisfied	16.7%	13.3%	14.0%	23.9%	20.0%	17.7%	15.0%
Satisfied	47.9%	43.4%	46.8%	41.8%	33.3%	38.9%	45.6%
Neutral	28.6%	34.7%	31.8%	28.4%	33.3%	32.7%	31.7%
Dissatisfied	6.6%	7.6%	6.8%	6.0%	13.3%	9.7%	7.1%
Very dissatisfied	0.2%	1.0%	0.6%	0.0%	0.0%	0.9%	0.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q9. PUBLIC SAFETY SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q9d County's efforts to prevent crime</u>							
Very satisfied	18.5%	15.6%	16.6%	20.7%	23.1%	17.3%	17.0%
Satisfied	52.0%	52.6%	53.1%	56.9%	30.8%	45.2%	52.3%
Neutral	24.5%	26.8%	25.1%	20.7%	38.5%	31.7%	25.7%
Dissatisfied	4.1%	4.3%	4.4%	1.7%	7.7%	3.8%	4.2%
Very dissatisfied	0.9%	0.7%	0.8%	0.0%	0.0%	1.9%	0.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q9. PUBLIC SAFETY SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q9e Enforcement of local traffic laws</u>							
Very satisfied	15.7%	16.0%	15.8%	15.2%	20.0%	16.4%	15.9%
Satisfied	49.0%	46.8%	48.3%	53.0%	33.3%	42.2%	47.8%
Neutral	22.1%	26.1%	24.4%	19.7%	20.0%	25.0%	24.2%
Dissatisfied	9.2%	8.6%	8.3%	9.1%	13.3%	12.9%	8.9%
Very dissatisfied	4.0%	2.6%	3.1%	3.0%	13.3%	3.4%	3.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q9. PUBLIC SAFETY SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q9f Overall quality of local fire protection</u>							
Very satisfied	33.1%	34.0%	33.9%	37.9%	18.2%	29.2%	33.5%
Satisfied	54.6%	51.0%	52.7%	50.0%	63.6%	53.8%	52.8%
Neutral	11.7%	14.8%	13.0%	12.1%	18.2%	16.0%	13.3%
Dissatisfied	0.6%	0.2%	0.3%	0.0%	0.0%	0.9%	0.4%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q9. PUBLIC SAFETY SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q9g Overall quality of local emergency medical/ambulance service</u>							
Very satisfied	35.9%	35.6%	35.1%	44.9%	36.4%	36.8%	35.8%
Satisfied	49.3%	48.7%	49.3%	46.9%	54.5%	46.3%	49.0%
Neutral	14.4%	15.5%	15.2%	8.2%	9.1%	16.8%	15.0%
Dissatisfied	0.4%	0.2%	0.4%	0.0%	0.0%	0.0%	0.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q9. PUBLIC SAFETY SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q9h How quickly public safety personnel respond to emergencies

Very satisfied	36.3%	37.1%	36.5%	45.8%	36.4%	33.3%	36.7%
Satisfied	46.2%	45.2%	46.1%	45.8%	45.5%	42.2%	45.7%
Neutral	14.9%	16.4%	15.4%	8.3%	18.2%	21.1%	15.7%
Dissatisfied	2.2%	1.3%	2.0%	0.0%	0.0%	1.1%	1.8%
Very dissatisfied	0.4%	0.0%	0.0%	0.0%	0.0%	2.2%	0.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q9. PUBLIC SAFETY SERVICES. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q9i Enforcement of parking regulations</u>							
Very satisfied	14.3%	16.1%	14.8%	18.8%	13.3%	17.1%	15.2%
Satisfied	44.8%	47.3%	47.6%	42.2%	26.7%	37.8%	46.1%
Neutral	26.2%	26.5%	25.7%	21.9%	46.7%	31.5%	26.3%
Dissatisfied	9.7%	7.2%	7.9%	14.1%	13.3%	9.0%	8.4%
Very dissatisfied	5.1%	2.9%	4.0%	3.1%	0.0%	4.5%	3.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q10. Which THREE of the public safety items listed above do you think are most important to improve over the next TWO Years? (all three selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male 1	Female 2	Heterose- xual 1	Homosex- ual 2	Other 3	None chosen 9	
<u>Q10 Most important public safety items</u>							
A=Overall quality of local police protection	20.7%	18.7%	20.1%	14.9%	12.5%	19.8%	19.6%
B=Visibility of police in neighborhoods	33.0%	32.8%	34.2%	32.4%	18.8%	23.8%	32.9%
C=Visibility of police in retail areas	20.8%	24.8%	23.8%	21.6%	12.5%	17.5%	22.9%
D=County's efforts to prevent crime	30.4%	39.2%	36.4%	32.4%	37.5%	23.8%	35.0%
E=Enforcement of local traffic laws	22.9%	21.2%	22.2%	20.3%	31.3%	20.6%	22.0%
F=Overall quality of local fire protection	9.0%	8.2%	8.9%	8.1%	6.3%	6.3%	8.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q10. Which THREE of the public safety items listed above do you think are most important to improve over the next TWO Years? (all three selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q10 Most important public safety items (Cont.)</u>							
G=Quality of emergency medical/ambulance	14.1%	15.1%	15.5%	10.8%	18.8%	8.7%	14.6%
H=How quickly public safety personnel respond	17.3%	18.7%	19.5%	14.9%	12.5%	7.9%	18.0%
I=Enforcement of parking regulations	17.8%	12.5%	14.0%	21.6%	43.8%	15.9%	15.0%
Z=None chosen	29.8%	29.1%	27.6%	33.8%	25.0%	42.9%	29.4%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q11a Maintenance of County parks</u>							
Very satisfied	22.4%	25.5%	24.5%	25.4%	25.0%	18.2%	24.0%
Satisfied	61.0%	60.4%	59.9%	67.2%	58.3%	64.5%	60.7%
Neutral	13.3%	11.5%	12.6%	6.0%	8.3%	14.5%	12.4%
Dissatisfied	3.0%	2.5%	2.7%	1.5%	8.3%	2.7%	2.7%
Very dissatisfied	0.2%	0.2%	0.2%	0.0%	0.0%	0.0%	0.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q11b Walking & biking trails in the County

Very satisfied	32.8%	33.1%	33.4%	38.8%	36.4%	25.0%	33.0%
Satisfied	49.1%	51.8%	50.6%	46.3%	45.5%	52.7%	50.5%
Neutral	13.9%	11.3%	12.2%	9.0%	18.2%	17.0%	12.6%
Dissatisfied	4.2%	3.5%	3.6%	6.0%	0.0%	5.4%	3.8%
Very dissatisfied	0.0%	0.3%	0.2%	0.0%	0.0%	0.0%	0.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q11c Outdoor athletic fields</u>							
Very satisfied	19.8%	22.5%	21.2%	28.6%	16.7%	17.3%	21.2%
Satisfied	55.0%	53.3%	53.5%	53.1%	58.3%	59.2%	54.1%
Neutral	20.0%	19.5%	19.9%	16.3%	25.0%	19.4%	19.8%
Dissatisfied	4.3%	4.4%	4.8%	2.0%	0.0%	2.0%	4.3%
Very dissatisfied	0.8%	0.4%	0.5%	0.0%	0.0%	2.0%	0.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q11d Youth & teen recreation programs

Very satisfied	17.9%	23.1%	21.5%	20.0%	11.1%	15.5%	20.7%
Satisfied	43.5%	45.1%	44.5%	43.3%	33.3%	45.1%	44.3%
Neutral	34.2%	28.6%	30.6%	26.7%	44.4%	36.6%	31.2%
Dissatisfied	4.2%	2.6%	3.1%	10.0%	11.1%	1.4%	3.3%
Very dissatisfied	0.3%	0.6%	0.4%	0.0%	0.0%	1.4%	0.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q11e Adult recreation programs</u>							
Very satisfied	18.7%	25.6%	22.6%	25.5%	9.1%	20.7%	22.4%
Satisfied	46.9%	48.9%	47.6%	53.2%	63.6%	46.0%	48.0%
Neutral	30.7%	22.2%	26.0%	17.0%	27.3%	32.2%	26.1%
Dissatisfied	2.7%	2.4%	2.8%	4.3%	0.0%	0.0%	2.5%
Very dissatisfied	1.0%	0.9%	1.0%	0.0%	0.0%	1.1%	0.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q11f Senior recreation programs</u>							
Very satisfied	18.4%	25.8%	21.3%	38.2%	30.0%	19.2%	22.1%
Satisfied	42.3%	42.0%	42.6%	35.3%	40.0%	42.5%	42.2%
Neutral	36.4%	28.3%	32.7%	20.6%	30.0%	35.6%	32.3%
Dissatisfied	2.0%	2.9%	2.4%	5.9%	0.0%	1.4%	2.4%
Very dissatisfied	1.0%	1.0%	1.0%	0.0%	0.0%	1.4%	1.0%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q11g Visual & performing arts programming & facilities

Very satisfied	13.6%	20.0%	17.1%	23.9%	10.0%	13.4%	17.0%
Satisfied	47.0%	50.0%	49.4%	50.0%	40.0%	42.7%	48.6%
Neutral	34.7%	24.6%	28.4%	19.6%	50.0%	39.0%	29.2%
Dissatisfied	3.9%	4.4%	4.2%	4.3%	0.0%	3.7%	4.1%
Very dissatisfied	0.8%	1.1%	0.8%	2.2%	0.0%	1.2%	0.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q11h Community center programs</u>							
Very satisfied	17.1%	20.9%	18.9%	28.6%	16.7%	17.2%	19.2%
Satisfied	48.2%	53.1%	51.0%	45.2%	41.7%	54.0%	50.9%
Neutral	32.1%	23.7%	28.0%	16.7%	33.3%	27.6%	27.5%
Dissatisfied	1.3%	1.9%	1.3%	9.5%	8.3%	0.0%	1.6%
Very dissatisfied	1.3%	0.4%	0.8%	0.0%	0.0%	1.1%	0.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q11i Sports programs</u>							
Very satisfied	16.9%	20.6%	19.7%	21.1%	9.1%	12.5%	18.8%
Satisfied	48.4%	50.9%	48.9%	55.3%	54.5%	52.5%	49.7%
Neutral	30.6%	25.7%	28.0%	18.4%	36.4%	32.5%	28.1%
Dissatisfied	3.0%	2.5%	2.7%	5.3%	0.0%	2.5%	2.7%
Very dissatisfied	1.1%	0.3%	0.8%	0.0%	0.0%	0.0%	0.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q11j Off-leash dog areas</u>							
Very satisfied	19.8%	18.8%	19.0%	27.9%	20.0%	16.9%	19.3%
Satisfied	35.9%	43.2%	40.1%	46.5%	30.0%	32.4%	39.6%
Neutral	36.1%	26.3%	30.1%	20.9%	50.0%	43.7%	31.1%
Dissatisfied	5.7%	8.8%	7.7%	4.7%	0.0%	5.6%	7.2%
Very dissatisfied	2.4%	2.9%	3.1%	0.0%	0.0%	1.4%	2.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q11k Indoor swimming pools</u>							
Very satisfied	10.6%	14.0%	11.6%	22.9%	22.2%	13.0%	12.4%
Satisfied	32.8%	37.3%	35.5%	37.1%	22.2%	33.8%	35.2%
Neutral	40.5%	29.9%	34.1%	28.6%	44.4%	41.6%	34.7%
Dissatisfied	11.1%	15.7%	14.5%	11.4%	11.1%	7.8%	13.6%
Very dissatisfied	5.0%	3.2%	4.3%	0.0%	0.0%	3.9%	4.0%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q11 Fees charged for programs</u>							
Very satisfied	11.2%	13.3%	12.4%	13.6%	11.1%	11.2%	12.4%
Satisfied	36.2%	48.1%	42.6%	52.3%	44.4%	39.3%	42.8%
Neutral	41.7%	28.9%	34.5%	25.0%	44.4%	39.3%	34.6%
Dissatisfied	7.9%	7.9%	8.1%	6.8%	0.0%	7.9%	7.9%
Very dissatisfied	3.0%	1.8%	2.4%	2.3%	0.0%	2.2%	2.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q11. PARKS AND RECREATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q11m Special events sponsored by the County

Very satisfied	15.2%	15.9%	16.0%	19.6%	18.2%	10.2%	15.6%
Satisfied	40.7%	51.0%	45.8%	52.2%	36.4%	48.9%	46.3%
Neutral	39.9%	30.5%	35.2%	28.3%	36.4%	35.2%	34.8%
Dissatisfied	3.4%	1.5%	2.1%	0.0%	9.1%	4.5%	2.3%
Very dissatisfied	0.8%	1.1%	1.0%	0.0%	0.0%	1.1%	0.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q12. Which THREE of the parks and recreation items listed above do you think are most important to improve over the next TWO Years? (all three selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q12 Most important parks &amp; recreation items</u>							
A=Maintenance of County parks	30.9%	24.2%	28.2%	31.1%	25.0%	19.0%	27.4%
B=Walking & biking trails in the County	26.6%	22.8%	25.6%	27.0%	18.8%	15.9%	24.7%
C=Outdoor athletic fields	14.7%	11.3%	13.8%	10.8%	6.3%	7.9%	12.9%
D=Youth & teen recreation programs	11.2%	16.0%	14.5%	10.8%	12.5%	8.7%	13.7%
E=Adult recreation programs	10.6%	9.8%	10.5%	12.2%	6.3%	6.3%	10.2%
F=Senior recreation programs	8.8%	10.4%	9.4%	10.8%	18.8%	9.5%	9.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q12. Which THREE of the parks and recreation items listed above do you think are most important to improve over the next TWO Years? (all three selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q12 Most important parks &amp; recreation items (Cont.)</u>							
G=Visual & performing arts programming	8.8%	11.7%	10.3%	14.9%	12.5%	7.9%	10.3%
H=Community center programs	8.8%	11.0%	10.2%	9.5%	37.5%	4.8%	9.9%
I=Sports programs	4.6%	4.7%	4.4%	6.8%	6.3%	5.6%	4.7%
J=Off-leash dog areas	9.8%	9.3%	9.3%	10.8%	6.3%	11.1%	9.6%
K=Indoor swimming pools	14.3%	18.2%	17.8%	13.5%	0.0%	7.1%	16.3%
L=Fees charged for programs	12.7%	14.1%	14.2%	6.8%	0.0%	11.9%	13.4%
M=Special events sponsored by the County	8.0%	10.4%	9.8%	5.4%	25.0%	4.8%	9.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q12. Which THREE of the parks and recreation items listed above do you think are most important to improve over the next TWO Years? (all three selections)**

N=1298

Q33 Gender		Q34 Sexual orientation				Total
Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
1	2	1	2	3	9	

Q12 Most important parks & recreation items (Cont.)

Z=None chosen	35.7%	35.0%	33.4%	35.1%	31.3%	53.2%	35.4%
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**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q13. Have you contacted the County with a question, service request, or complaint during the past year?**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q13 Contacted County in past year</u>							
Yes	55.0%	53.7%	54.3%	52.7%	31.3%	58.7%	54.3%
No	42.8%	45.0%	44.4%	45.9%	62.5%	36.5%	43.9%
Don't know	2.2%	1.3%	1.4%	1.4%	6.3%	4.8%	1.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q13a. IF YES to #13: How have you contacted the County during the past year?**

N=705	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	

**Q13a Method of contact**

1=Visit in person	31.5%	22.7%	26.7%	30.8%	20.0%	27.0%	27.0%
2=By phone	74.9%	80.1%	77.9%	71.8%	40.0%	81.1%	77.6%
3=Fax	4.1%	1.1%	2.2%	7.7%	0.0%	2.7%	2.6%
4=E-mail	30.9%	29.8%	31.2%	30.8%	20.0%	24.3%	30.4%
5=Letter/mail	6.1%	6.4%	5.1%	2.6%	40.0%	14.9%	6.2%
6=Other	4.1%	3.0%	4.1%	0.0%	0.0%	1.4%	3.5%
9=None chosen	1.5%	0.8%	0.9%	0.0%	0.0%	4.1%	1.1%

**Q13b. What service area did you contact most recently?**

N=705	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q13b Service contacted most recently</u>							
Police	9.0%	7.5%	7.7%	10.3%	0.0%	12.2%	8.2%
Fire, Emergency Medical/ Rescue	2.6%	1.9%	1.9%	5.1%	0.0%	4.1%	2.3%
Libraries	5.8%	5.2%	5.8%	10.3%	0.0%	1.4%	5.5%
Parks, Recreation & Cultural Resources	9.3%	10.5%	10.6%	10.3%	0.0%	5.4%	9.9%
Health/Human Services	3.5%	5.8%	3.9%	7.7%	20.0%	8.1%	4.7%
Treasurer/Commissioner of Revenue	16.3%	12.2%	14.7%	23.1%	0.0%	6.8%	14.2%
Street maintenance	6.7%	8.8%	7.2%	2.6%	0.0%	16.2%	7.8%
Planning/Code Enforcement	8.5%	7.5%	8.2%	2.6%	0.0%	9.5%	7.9%
Solid waste	19.2%	22.1%	21.1%	12.8%	20.0%	21.6%	20.7%
County Manager/Board	3.2%	2.8%	3.1%	2.6%	0.0%	2.7%	3.0%
Other	13.7%	14.4%	14.5%	12.8%	40.0%	9.5%	14.0%
None chosen	2.0%	1.4%	1.5%	0.0%	20.0%	2.7%	1.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q13c-f. Several factors that may influence your perception of the quality of customer service you receive from County employees are listed below. Using a 5-point scale where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with the employees you contacted in the service area listed above: (excluding don't know)**

N=705	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q13c How easy they were to contact</u>							
Very satisfied	37.0%	38.7%	39.0%	43.6%	40.0%	25.0%	37.8%
Satisfied	42.2%	42.9%	43.0%	33.3%	60.0%	43.1%	42.6%
Neutral	10.0%	9.5%	9.5%	7.7%	0.0%	13.9%	9.7%
Dissatisfied	7.0%	6.2%	6.0%	12.8%	0.0%	8.3%	6.6%
Very dissatisfied	3.8%	2.8%	2.6%	2.6%	0.0%	9.7%	3.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q13c-f. Several factors that may influence your perception of the quality of customer service you receive from County employees are listed below. Using a 5-point scale where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with the employees you contacted in the service area listed above: (excluding don't know)**

N=705	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q13d Courtesy &amp; professionalism</u>							
Very satisfied	43.5%	42.5%	42.7%	59.0%	60.0%	35.2%	43.0%
Satisfied	33.3%	37.4%	36.8%	23.1%	20.0%	32.4%	35.4%
Neutral	14.4%	12.7%	12.8%	12.8%	20.0%	19.7%	13.6%
Dissatisfied	5.1%	4.5%	5.3%	2.6%	0.0%	2.8%	4.8%
Very dissatisfied	3.6%	2.8%	2.5%	2.6%	0.0%	9.9%	3.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q13c-f. Several factors that may influence your perception of the quality of customer service you receive from County employees are listed below. Using a 5-point scale where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with the employees you contacted in the service area listed above: (excluding don't know)**

N=705	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q13e Knowledge & technical competence

Very satisfied	36.0%	38.9%	37.7%	47.4%	40.0%	29.9%	37.5%
Satisfied	36.9%	36.0%	37.2%	28.9%	40.0%	34.3%	36.4%
Neutral	16.8%	14.4%	15.2%	18.4%	0.0%	17.9%	15.6%
Dissatisfied	6.7%	6.6%	6.5%	5.3%	20.0%	7.5%	6.7%
Very dissatisfied	3.7%	4.0%	3.4%	0.0%	0.0%	10.4%	3.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q13c-f. Several factors that may influence your perception of the quality of customer service you receive from County employees are listed below. Using a 5-point scale where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with the employees you contacted in the service area listed above: (excluding don't know)**

N=705	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q13f Ability to help resolve your issue</u>							
Very satisfied	35.8%	38.2%	37.8%	43.6%	60.0%	25.4%	37.0%
Satisfied	31.3%	30.6%	31.3%	23.1%	20.0%	33.8%	31.0%
Neutral	12.8%	11.5%	11.5%	15.4%	0.0%	16.9%	12.2%
Dissatisfied	9.6%	11.5%	10.8%	10.3%	20.0%	8.5%	10.6%
Very dissatisfied	10.4%	8.1%	8.7%	7.7%	0.0%	15.5%	9.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q14. CODE ENFORCEMENT. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q14a Exterior maintenance of residential property

Very satisfied	8.6%	8.0%	7.8%	10.2%	22.2%	9.9%	8.3%
Satisfied	47.1%	47.0%	48.1%	42.9%	33.3%	40.7%	47.0%
Neutral	26.1%	28.5%	27.8%	24.5%	44.4%	23.5%	27.4%
Dissatisfied	14.4%	11.9%	12.5%	22.4%	0.0%	14.8%	13.1%
Very dissatisfied	3.8%	4.5%	3.8%	0.0%	0.0%	11.1%	4.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q14. CODE ENFORCEMENT. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q14b Exterior maintenance of business property

Very satisfied	9.4%	8.7%	8.2%	12.8%	25.0%	13.3%	9.1%
Satisfied	46.8%	47.8%	48.3%	42.6%	37.5%	41.3%	47.3%
Neutral	33.9%	36.0%	34.9%	36.2%	37.5%	34.7%	35.0%
Dissatisfied	7.1%	5.9%	6.5%	8.5%	0.0%	5.3%	6.5%
Very dissatisfied	2.8%	1.5%	2.0%	0.0%	0.0%	5.3%	2.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q14. CODE ENFORCEMENT. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q14c Construction site conditions</u>							
Very satisfied	7.4%	6.6%	6.4%	11.9%	25.0%	8.0%	7.0%
Satisfied	32.1%	36.2%	34.3%	31.0%	12.5%	37.3%	34.2%
Neutral	40.4%	40.5%	40.7%	38.1%	37.5%	40.0%	40.5%
Dissatisfied	13.5%	14.2%	14.2%	16.7%	25.0%	8.0%	13.8%
Very dissatisfied	6.6%	2.5%	4.4%	2.4%	0.0%	6.7%	4.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q14. CODE ENFORCEMENT. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q14d Noise regulations</u>							
Very satisfied	8.7%	6.1%	7.0%	8.2%	22.2%	8.4%	7.3%
Satisfied	32.0%	35.8%	34.2%	34.7%	22.2%	32.5%	34.0%
Neutral	36.3%	37.7%	37.1%	38.8%	22.2%	37.3%	37.0%
Dissatisfied	17.4%	15.1%	16.1%	14.3%	33.3%	15.7%	16.2%
Very dissatisfied	5.7%	5.2%	5.6%	4.1%	0.0%	6.0%	5.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q14. CODE ENFORCEMENT. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q14e Overcrowding</u>							
Very satisfied	5.7%	6.4%	5.6%	5.7%	12.5%	9.5%	6.0%
Satisfied	23.7%	23.1%	24.2%	17.1%	25.0%	18.9%	23.4%
Neutral	30.7%	37.9%	35.7%	28.6%	25.0%	27.0%	34.4%
Dissatisfied	24.5%	20.5%	21.7%	37.1%	25.0%	21.6%	22.5%
Very dissatisfied	15.4%	12.1%	12.7%	11.4%	12.5%	23.0%	13.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q15. Which TWO of the code enforcement activities listed above do you think are most important to improve over the next TWO Years? (both selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q15 Most important code enforcement activities</u>							
A=Exterior maintenance of residential property	24.0%	21.1%	22.3%	25.7%	18.8%	23.0%	22.5%
B=Exterior maintenance of business property	12.8%	15.4%	15.2%	12.2%	0.0%	8.7%	14.2%
C=Construction site conditions	22.1%	24.8%	26.0%	14.9%	6.3%	9.5%	23.5%
D=Noise regulations	31.9%	30.3%	31.9%	27.0%	37.5%	25.4%	31.0%
E=Overcrowding	38.3%	36.2%	37.3%	43.2%	31.3%	33.3%	37.2%
Z=None chosen	29.6%	32.0%	29.3%	33.8%	43.8%	41.3%	30.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q16. Overall, how important do you think it is for Arlington County to invest in initiatives that will help sustain the environment?**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q16 Importance of investing in environmental initiatives</u>							
Very important	55.8%	70.3%	65.2%	64.9%	62.5%	46.0%	63.3%
Important	23.4%	19.0%	20.6%	23.0%	25.0%	23.8%	21.1%
Somewhat important	11.4%	6.4%	8.4%	6.8%	12.5%	12.7%	8.8%
Not important	6.1%	1.6%	3.4%	4.1%	0.0%	7.1%	3.8%
Don't know	3.4%	2.7%	2.3%	1.4%	0.0%	10.3%	3.0%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q17. TRANSPORTATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q17a Ease of traveling within Arlington County

Very satisfied	20.7%	19.0%	19.6%	18.1%	25.0%	22.2%	19.8%
Satisfied	52.8%	54.2%	53.5%	59.7%	62.5%	48.7%	53.5%
Neutral	16.9%	17.1%	16.7%	15.3%	6.3%	22.2%	17.0%
Dissatisfied	8.6%	8.6%	9.1%	6.9%	6.3%	5.1%	8.6%
Very dissatisfied	1.0%	1.1%	1.0%	0.0%	0.0%	1.7%	1.0%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q17. TRANSPORTATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q17b Ease of traveling to other jurisdictions</u>							
Very satisfied	16.8%	15.1%	15.3%	15.1%	25.0%	20.7%	15.9%
Satisfied	52.5%	52.4%	53.6%	50.7%	37.5%	45.7%	52.5%
Neutral	20.3%	20.2%	19.3%	27.4%	25.0%	24.1%	20.3%
Dissatisfied	8.8%	10.9%	10.3%	6.8%	12.5%	7.8%	9.9%
Very dissatisfied	1.5%	1.4%	1.5%	0.0%	0.0%	1.7%	1.4%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q17. TRANSPORTATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q17c Availability of transportation for persons with disabilities

Very satisfied	16.7%	11.0%	11.3%	29.4%	33.3%	23.5%	13.8%
Satisfied	38.9%	36.0%	39.2%	29.4%	44.4%	25.5%	37.4%
Neutral	38.9%	45.8%	43.4%	41.2%	22.2%	39.2%	42.5%
Dissatisfied	4.5%	5.9%	5.5%	0.0%	0.0%	5.9%	5.3%
Very dissatisfied	0.9%	1.3%	0.5%	0.0%	0.0%	5.9%	1.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q17. TRANSPORTATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

**Q17d Quality of Arlington's public transit system**

Very satisfied	17.5%	17.9%	16.6%	27.3%	22.2%	20.5%	17.7%
Satisfied	45.2%	45.1%	45.7%	31.8%	66.7%	45.5%	45.1%
Neutral	31.1%	29.7%	31.0%	34.1%	11.1%	26.1%	30.4%
Dissatisfied	4.4%	5.8%	5.3%	4.5%	0.0%	4.5%	5.1%
Very dissatisfied	1.8%	1.5%	1.4%	2.3%	0.0%	3.4%	1.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q17. TRANSPORTATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q17e Quality of Metro services in Arlington

Very satisfied	22.6%	19.2%	20.9%	20.3%	21.4%	20.4%	20.9%
Satisfied	54.0%	52.9%	54.0%	53.6%	57.1%	48.1%	53.4%
Neutral	17.7%	19.2%	18.3%	20.3%	7.1%	20.4%	18.4%
Dissatisfied	4.5%	7.9%	6.0%	4.3%	14.3%	8.3%	6.2%
Very dissatisfied	1.2%	0.9%	0.8%	1.4%	0.0%	2.8%	1.0%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q17. TRANSPORTATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q17g Availability of sidewalks for pedestrians

Very satisfied	15.6%	17.3%	16.0%	20.5%	31.3%	15.8%	16.5%
Satisfied	50.5%	50.0%	51.1%	56.2%	37.5%	40.8%	50.2%
Neutral	17.9%	16.3%	16.5%	15.1%	18.8%	22.5%	17.0%
Dissatisfied	12.8%	15.0%	14.2%	6.8%	12.5%	16.7%	13.9%
Very dissatisfied	3.3%	1.4%	2.2%	1.4%	0.0%	4.2%	2.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q17. TRANSPORTATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q17g Pedestrian safety in your neighborhood

Very satisfied	18.5%	18.7%	18.7%	20.5%	18.8%	16.0%	18.6%
Satisfied	50.0%	47.2%	48.2%	58.9%	68.8%	42.0%	48.5%
Neutral	16.8%	16.8%	16.8%	6.8%	12.5%	23.5%	16.8%
Dissatisfied	11.2%	14.6%	13.6%	9.6%	0.0%	10.9%	13.0%
Very dissatisfied	3.5%	2.7%	2.6%	4.1%	0.0%	7.6%	3.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q17. TRANSPORTATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	Hetero-	Homo-	Other	None	
			sexual	sexual		chosen	

Q17h Pedestrian safety in other areas of the County

Very satisfied	9.1%	10.0%	9.2%	10.5%	23.1%	10.8%	9.5%
Satisfied	48.8%	43.9%	46.3%	57.9%	30.8%	41.2%	46.2%
Neutral	29.3%	31.4%	30.9%	19.3%	46.2%	29.4%	30.4%
Dissatisfied	10.6%	13.4%	12.3%	7.0%	0.0%	13.7%	12.0%
Very dissatisfied	2.3%	1.4%	1.3%	5.3%	0.0%	4.9%	1.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q17. TRANSPORTATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q17i Availability of bike trails & bike lanes

Very satisfied	25.6%	22.7%	23.8%	29.2%	33.3%	22.1%	24.1%
Satisfied	46.7%	51.7%	50.1%	47.7%	33.3%	45.2%	49.2%
Neutral	19.2%	18.8%	18.7%	18.5%	13.3%	23.1%	19.0%
Dissatisfied	6.4%	5.3%	6.1%	3.1%	6.7%	4.8%	5.8%
Very dissatisfied	2.0%	1.6%	1.3%	1.5%	13.3%	4.8%	1.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q17. TRANSPORTATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q17j Use of traffic calming measures</u>							
Very satisfied	13.2%	11.4%	12.1%	9.7%	26.7%	13.3%	12.3%
Satisfied	33.8%	41.5%	38.3%	41.7%	26.7%	31.9%	37.8%
Neutral	27.2%	23.6%	24.7%	29.2%	13.3%	30.1%	25.3%
Dissatisfied	14.0%	15.5%	15.4%	13.9%	13.3%	9.7%	14.8%
Very dissatisfied	11.8%	7.9%	9.4%	5.6%	20.0%	15.0%	9.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q18. Which THREE of the transportation items listed above do you think are most important to improve over the next TWO Years? (all three selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q18 Most important transportation items</u>							
A=Ease of traveling within Arlington County	24.7%	23.4%	24.9%	23.0%	25.0%	17.5%	24.0%
B=Ease of traveling to other jurisdictions	22.9%	22.8%	23.3%	23.0%	31.3%	18.3%	22.9%
C=Availability of transportation for disabled	7.4%	9.6%	8.6%	4.1%	18.8%	9.5%	8.6%
D=Quality of Arlington's public transit system	13.6%	14.4%	14.3%	16.2%	6.3%	11.1%	14.0%
E=Quality of Metro services in Arlington	22.6%	25.4%	24.5%	29.7%	18.8%	17.5%	24.0%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q18. Which THREE of the transportation items listed above do you think are most important to improve over the next TWO Years? (all three selections)**

N=1298

Q33 Gender		Q34 Sexual orientation				Total
Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
1	2	1	2	3	9	

**Q18 Most important transportation items (Cont.)**

F=Availability of sidewalks for pedestrians	28.7%	26.3%	28.4%	25.7%	12.5%	22.2%	27.4%
G=Pedestrian safety in your neighborhood	26.6%	28.2%	28.8%	24.3%	0.0%	20.6%	27.4%
H=Pedestrian safety in other areas	20.8%	24.6%	24.0%	17.6%	31.3%	14.3%	22.8%
I=Availability of bike trails & bike lanes	18.9%	15.1%	17.8%	13.5%	25.0%	10.3%	16.9%
J=Use of traffic calming measures	27.6%	25.7%	26.7%	20.3%	31.3%	28.6%	26.6%
Z=None chosen	18.4%	18.2%	16.5%	24.3%	25.0%	29.4%	18.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q19. COMMUNICATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q19a Availability of information about County programs & services

Very satisfied	21.8%	25.8%	24.0%	31.3%	15.4%	19.1%	23.9%
Satisfied	50.3%	50.7%	50.8%	50.7%	61.5%	46.4%	50.5%
Neutral	22.3%	17.7%	19.3%	16.4%	15.4%	28.2%	19.9%
Dissatisfied	5.0%	5.1%	5.2%	1.5%	7.7%	5.5%	5.1%
Very dissatisfied	0.7%	0.6%	0.7%	0.0%	0.0%	0.9%	0.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q19. COMMUNICATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q19b County efforts to keep you informed about local issues

Very satisfied	20.7%	23.8%	22.4%	32.9%	14.3%	16.4%	22.3%
Satisfied	47.4%	49.1%	48.5%	48.6%	50.0%	46.4%	48.3%
Neutral	24.5%	20.2%	21.8%	17.1%	28.6%	29.1%	22.3%
Dissatisfied	6.0%	6.2%	6.4%	1.4%	7.1%	6.4%	6.1%
Very dissatisfied	1.4%	0.6%	1.0%	0.0%	0.0%	1.8%	1.0%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q19. COMMUNICATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q19c Programming on the County Government's cable TV channel

Very satisfied	13.5%	16.0%	14.4%	20.6%	10.0%	15.1%	14.7%
Satisfied	38.1%	41.6%	39.3%	44.1%	60.0%	39.7%	39.9%
Neutral	40.2%	37.5%	39.4%	32.4%	20.0%	39.7%	38.8%
Dissatisfied	7.0%	2.6%	5.1%	2.9%	0.0%	4.1%	4.8%
Very dissatisfied	1.2%	2.3%	1.8%	0.0%	10.0%	1.4%	1.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q19. COMMUNICATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q19d Quality of information on the County's website

Very satisfied	21.2%	23.1%	22.3%	31.0%	8.3%	17.4%	22.2%
Satisfied	48.9%	49.4%	49.1%	46.6%	58.3%	51.1%	49.2%
Neutral	24.8%	25.9%	25.4%	20.7%	33.3%	27.2%	25.4%
Dissatisfied	4.2%	1.1%	2.7%	1.7%	0.0%	2.2%	2.6%
Very dissatisfied	0.8%	0.4%	0.5%	0.0%	0.0%	2.2%	0.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q19. COMMUNICATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q19e Quality of the County's bimonthly resident newsletter

Very satisfied	22.7%	22.8%	22.3%	27.5%	14.3%	24.3%	22.7%
Satisfied	46.0%	54.7%	50.8%	55.1%	50.0%	44.9%	50.5%
Neutral	26.5%	19.6%	22.6%	15.9%	35.7%	29.0%	22.9%
Dissatisfied	2.8%	2.4%	2.8%	1.4%	0.0%	1.9%	2.6%
Very dissatisfied	2.0%	0.5%	1.5%	0.0%	0.0%	0.0%	1.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q19. COMMUNICATION. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q19g Availability of the County's e-newsletter

Very satisfied	18.9%	25.6%	22.7%	30.2%	16.7%	15.0%	22.3%
Satisfied	42.2%	45.7%	43.4%	46.5%	41.7%	47.5%	43.9%
Neutral	32.3%	23.7%	27.5%	23.3%	41.7%	32.5%	28.0%
Dissatisfied	4.9%	4.6%	5.2%	0.0%	0.0%	3.8%	4.7%
Very dissatisfied	1.7%	0.5%	1.2%	0.0%	0.0%	1.3%	1.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q20. Which of the following are currently your primary sources of information about County issues, services, and events?**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male 1	Female 2	Heterose- xual 1	Homosex- ual 2	Other 3	None chosen 9	
<u>Q20 Primary source of info</u>							
01=The County newsletter, The Citizen	63.3%	67.4%	65.7%	70.3%	56.3%	61.1%	65.4%
02=The Washington Post	64.1%	59.5%	62.2%	66.2%	50.0%	56.3%	61.7%
03=DC Examiner	7.1%	3.9%	5.0%	4.1%	0.0%	10.3%	5.4%
04=Sun Gazette	38.8%	34.6%	36.5%	25.7%	31.3%	44.4%	36.6%
05=Arlington Connection	14.9%	13.2%	14.0%	4.1%	12.5%	20.6%	14.0%
06=Local TV/cable news	35.7%	32.0%	32.9%	35.1%	43.8%	39.7%	33.8%
07=Radio	21.3%	18.5%	20.1%	21.6%	6.3%	18.3%	19.9%
08=Arlington's cable TV channel	12.7%	9.3%	11.0%	4.1%	18.8%	13.5%	10.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q20. Which of the following are currently your primary sources of information about County issues, services, and events?**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male 1	Female 2	Heterose- xual 1	Homosex- ual 2	Other 3	None chosen 9	
<u>Q20 Primary source of info (Cont.)</u>							
09=Latino media	3.8%	2.4%	2.8%	1.4%	0.0%	7.1%	3.1%
10=County website	33.5%	36.9%	36.5%	35.1%	25.0%	26.2%	35.3%
11=Arlington Insider, County's e-newsletter	12.2%	15.3%	13.7%	9.5%	18.8%	16.7%	13.8%
12=County press releases	5.0%	7.4%	6.3%	4.1%	0.0%	7.9%	6.2%
13=Recreation & leisure catalog	19.9%	34.9%	28.5%	25.7%	18.8%	23.0%	27.7%
14=Civic association newsletters/listservs	27.1%	30.6%	29.1%	23.0%	12.5%	32.5%	28.9%
15=Blogs/websites	5.8%	4.0%	5.5%	2.7%	0.0%	1.6%	4.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q20. Which of the following are currently your primary sources of information about County issues, services, and events?**

N=1298

Q33 Gender		Q34 Sexual orientation				Total
Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
1	2	1	2	3	9	

Q20 Primary source of info (Cont.)

99=Other	5.8%	5.8%	5.7%	6.8%	0.0%	6.3%	5.8%
00=None chosen	3.4%	2.1%	2.2%	4.1%	6.3%	5.6%	2.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q21. In which THREE of the programs and services listed below are improvements in County communication needed most?**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male 1	Female 2	Heterose- xual 1	Homosex- ual 2	Other 3	None chosen 9	
<u>Q21 Programs &amp; services need communication improvement</u>							
01=Police	15.9%	14.7%	14.9%	12.2%	18.8%	19.8%	15.3%
02=Fire, Emergency Medical/ Rescue	7.7%	9.1%	8.4%	8.1%	12.5%	7.9%	8.4%
03=Emergency Management	14.4%	16.3%	15.2%	16.2%	31.3%	14.3%	15.4%
04=Libraries	6.6%	7.1%	7.1%	5.4%	0.0%	6.3%	6.9%
05=Parks Recreation/ Cultural Resources	16.5%	13.8%	15.9%	17.6%	6.3%	7.9%	15.1%
06=Health/Human Services	11.1%	18.2%	14.5%	9.5%	31.3%	18.3%	14.8%
07=Street Maintenance/ Construction	38.1%	35.2%	37.1%	39.2%	25.0%	32.5%	36.6%
08=Treasurer	4.8%	2.2%	3.0%	5.4%	0.0%	6.3%	3.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q21. In which THREE of the programs and services listed below are improvements in County communication needed most?**

N=1298

Q33 Gender		Q34 Sexual orientation				Total
Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
1	2	1	2	3	9	

Q21 Programs & services need communication improvement (Cont.)

09=Commissioner of Revenue	6.1%	3.6%	4.6%	6.8%	0.0%	5.6%	4.8%
10=Development/Planning	28.0%	26.9%	29.1%	27.0%	0.0%	16.7%	27.4%
11=Code Enforcement	17.1%	15.9%	16.9%	12.2%	0.0%	17.5%	16.5%
12=Parking Management	15.2%	14.8%	14.8%	13.5%	31.3%	15.9%	15.0%
13=Trash/Recycling	13.0%	13.4%	13.1%	13.5%	18.8%	12.7%	13.2%
14=Utilities	8.8%	9.9%	10.3%	8.1%	12.5%	2.4%	9.4%
15=County Manager/Board	10.3%	6.7%	7.9%	8.1%	0.0%	13.5%	8.4%
16=Other	5.1%	3.0%	4.1%	6.8%	6.3%	1.6%	4.0%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q21. In which THREE of the programs and services listed below are improvements in County communication needed most?**

N=1298

Q33 Gender		Q34 Sexual orientation				Total
Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
1	2	1	2	3	9	

Q21 Programs & services need communication improvement (Cont.)

99=None chosen	15.1%	19.3%	16.7%	17.6%	25.0%	20.6%	17.3%
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**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q22. Have you watched AVN (Arlington Virginia Network) programming?**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q22 Watch AVN</u>							
Yes on Comcast	19.1%	19.7%	19.1%	18.9%	18.8%	22.2%	19.4%
Yes on Verizon FIOS	4.3%	4.7%	4.9%	0.0%	6.3%	4.0%	4.5%
Yes on the internet	1.9%	1.8%	2.0%	0.0%	0.0%	1.6%	1.9%
No I don't watch AVN	72.4%	71.4%	72.1%	79.7%	75.0%	65.1%	71.9%
Don't know	2.2%	2.4%	1.9%	1.4%	0.0%	7.1%	2.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q23. LIBRARIES. Have you or other members of your household used a County library during the past year?**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q23 Used library in past year</u>							
Yes	67.9%	75.5%	72.6%	63.5%	56.3%	72.2%	71.9%
No	30.3%	22.4%	26.0%	31.1%	43.8%	23.0%	26.2%
Don't know	1.8%	2.1%	1.4%	5.4%	0.0%	4.8%	1.9%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q23a-i. Please rate your satisfaction with the following library services on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)**

N=933	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q23a Quality of available materials</u>							
Very satisfied	34.2%	42.1%	38.3%	40.4%	25.0%	39.8%	38.5%
Satisfied	52.0%	46.5%	48.9%	48.9%	75.0%	47.7%	49.0%
Neutral	9.5%	5.6%	7.5%	8.5%	0.0%	6.8%	7.4%
Dissatisfied	3.3%	5.6%	4.9%	0.0%	0.0%	4.5%	4.6%
Very dissatisfied	1.0%	0.2%	0.4%	2.1%	0.0%	1.1%	0.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q23a-i. Please rate your satisfaction with the following library services on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)**

N=933	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q32b Quality &amp; quantity of programs for seniors</u>							
Very satisfied	26.2%	32.4%	28.3%	46.2%	0.0%	33.3%	29.2%
Satisfied	40.3%	37.9%	40.2%	23.1%	50.0%	35.6%	39.1%
Neutral	30.9%	25.8%	28.0%	30.8%	50.0%	28.9%	28.4%
Dissatisfied	2.6%	3.8%	3.5%	0.0%	0.0%	2.2%	3.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q23a-i. Please rate your satisfaction with the following library services on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)**

N=933	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q23c Quality &amp; quantity of programs for children</u>							
Very satisfied	26.0%	34.9%	30.3%	40.0%	33.3%	29.2%	30.6%
Satisfied	46.3%	44.4%	46.3%	35.0%	33.3%	41.7%	45.4%
Neutral	24.0%	18.0%	20.0%	25.0%	33.3%	27.1%	20.9%
Dissatisfied	3.7%	2.7%	3.4%	0.0%	0.0%	2.1%	3.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q23a-i. Please rate your satisfaction with the following library services on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)**

N=933	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q23d Quality & quantity of programs for new Americans

Very satisfied	23.7%	28.3%	24.1%	41.7%	33.3%	34.4%	26.0%
Satisfied	35.9%	27.6%	31.8%	33.3%	33.3%	31.3%	31.8%
Neutral	37.2%	40.8%	41.4%	25.0%	0.0%	28.1%	39.0%
Dissatisfied	2.6%	3.3%	2.3%	0.0%	33.3%	6.3%	2.9%
Very dissatisfied	0.6%	0.0%	0.4%	0.0%	0.0%	0.0%	0.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q23a-i. Please rate your satisfaction with the following library services on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)**

N=933	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q23e Quality &amp; quantity of programs for adults</u>							
Very satisfied	25.5%	29.9%	27.4%	32.3%	20.0%	30.2%	27.9%
Satisfied	51.4%	46.3%	48.5%	48.4%	40.0%	50.8%	48.7%
Neutral	21.0%	19.6%	20.7%	16.1%	40.0%	17.5%	20.3%
Dissatisfied	1.4%	4.1%	3.4%	0.0%	0.0%	0.0%	2.9%
Very dissatisfied	0.7%	0.0%	0.0%	3.2%	0.0%	1.6%	0.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q23a-i. Please rate your satisfaction with the following library services on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)**

N=933	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q23f Helpfulness of library staff</u>							
Very satisfied	47.3%	50.2%	48.4%	48.9%	50.0%	52.9%	48.9%
Satisfied	41.5%	39.9%	41.0%	38.3%	37.5%	38.8%	40.6%
Neutral	9.7%	8.3%	9.2%	10.6%	0.0%	5.9%	8.9%
Dissatisfied	1.2%	1.4%	1.2%	2.1%	12.5%	1.2%	1.3%
Very dissatisfied	0.2%	0.2%	0.1%	0.0%	0.0%	1.2%	0.2%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q23a-i. Please rate your satisfaction with the following library services on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)**

N=933	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q23g Hours libraries are open</u>							
Very satisfied	30.7%	33.2%	32.3%	31.9%	25.0%	31.0%	32.1%
Satisfied	49.5%	46.8%	47.7%	48.9%	62.5%	48.8%	48.0%
Neutral	12.1%	10.4%	11.1%	12.8%	0.0%	11.9%	11.2%
Dissatisfied	6.8%	8.4%	8.0%	2.1%	12.5%	7.1%	7.7%
Very dissatisfied	1.0%	1.2%	0.9%	4.3%	0.0%	1.2%	1.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q23a-i. Please rate your satisfaction with the following library services on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)**

N=933	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q23h Quality of online services provided by the library

Very satisfied	37.2%	47.3%	42.5%	42.4%	33.3%	46.3%	42.8%
Satisfied	44.3%	37.3%	40.5%	42.4%	33.3%	38.8%	40.4%
Neutral	16.1%	12.2%	14.2%	9.1%	33.3%	11.9%	13.9%
Dissatisfied	1.9%	3.0%	2.4%	6.1%	0.0%	1.5%	2.5%
Very dissatisfied	0.6%	0.2%	0.3%	0.0%	0.0%	1.5%	0.4%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q23i. Which TWO of the library services listed above do you think are most important to improve over the next TWO Years? (both selections)**

N=933

	Q33 Gender		Q34 Sexual orientation				Total
	Male 1	Female 2	Heterose- xual 1	Homosex- ual 2	Other 3	None chosen 9	
<u>Q23i Library services most important to improve</u>							
A=Quality of available materials	37.3%	33.2%	35.5%	42.6%	22.2%	28.6%	35.0%
B=Quality & quantity of programs for seniors	7.3%	8.4%	8.3%	2.1%	11.1%	7.7%	7.9%
C=Quality & quantity of programs for children	12.5%	13.9%	14.2%	8.5%	0.0%	8.8%	13.3%
D=Programs for new Americans	6.8%	10.8%	9.0%	8.5%	11.1%	8.8%	9.0%
E=Quality & quantity of programs for seniors	10.1%	13.2%	12.1%	17.0%	0.0%	7.7%	11.8%
F=Helpfulness of library staff	6.8%	8.1%	8.1%	2.1%	0.0%	5.5%	7.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q23i. Which TWO of the library services listed above do you think are most important to improve over the next TWO Years? (both selections)**

N=933

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q23i Library services most important to improve (Cont.)</u>							
G=Hours libraries are open	27.1%	26.3%	27.4%	23.4%	11.1%	24.2%	26.7%
H=Online services provided by the library	13.9%	12.6%	13.9%	14.9%	33.3%	4.4%	13.2%
Z=None chosen	31.6%	31.0%	29.0%	36.2%	44.4%	47.3%	31.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q24. Emergency Preparedness Services. Please indicate your level of agreement with each of the following statements. (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q24a My household is prepared for an emergency</u>							
Strongly agree	7.7%	8.9%	7.8%	9.7%	18.8%	10.6%	8.3%
Agree	31.8%	29.5%	30.2%	36.1%	18.8%	32.7%	30.6%
Neutral	28.0%	24.2%	26.2%	16.7%	18.8%	31.9%	26.0%
Disagree	24.8%	29.8%	28.5%	23.6%	31.3%	19.5%	27.4%
Strongly disagree	7.7%	7.6%	7.4%	13.9%	12.5%	5.3%	7.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q24. Emergency Preparedness Services. Please indicate your level of agreement with each of the following statements. (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q24b County has done good job educating the public</u>							
Strongly agree	6.4%	8.8%	7.5%	6.2%	16.7%	8.7%	7.7%
Agree	31.0%	38.6%	33.9%	41.5%	33.3%	41.3%	35.0%
Neutral	36.1%	29.2%	32.5%	38.5%	33.3%	28.8%	32.5%
Disagree	19.6%	19.9%	20.5%	10.8%	16.7%	19.2%	19.8%
Strongly disagree	6.8%	3.5%	5.6%	3.1%	0.0%	1.9%	5.1%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q24. Emergency Preparedness Services. Please indicate your level of agreement with each of the following statements. (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q24c Know where to get information during an emergency

Strongly agree	6.6%	8.3%	7.1%	12.9%	18.2%	5.9%	7.5%
Agree	32.6%	32.1%	31.9%	30.0%	18.2%	39.6%	32.3%
Neutral	25.3%	23.3%	24.2%	27.1%	36.4%	21.8%	24.3%
Disagree	27.1%	29.5%	28.6%	25.7%	18.2%	28.7%	28.3%
Strongly disagree	8.4%	6.8%	8.2%	4.3%	9.1%	4.0%	7.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q24. Emergency Preparedness Services. Please indicate your level of agreement with each of the following statements. (excluding don't know)**

N=1298	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Hetero- sexual	Homo- sexual	Other	None chosen	

Q24d Aware of efforts by the County to prepare for an emergency

Strongly agree	7.0%	11.0%	9.4%	9.0%	7.1%	6.8%	9.1%
Agree	37.6%	41.0%	38.9%	40.3%	50.0%	41.7%	39.4%
Neutral	23.9%	20.7%	21.6%	25.4%	21.4%	26.2%	22.3%
Disagree	22.3%	21.1%	22.0%	20.9%	14.3%	19.4%	21.6%
Strongly disagree	9.2%	6.2%	8.0%	4.5%	7.1%	5.8%	7.6%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q25. Health and Human Services. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q25a Cleanliness &amp; safety of food</u>							
Very satisfied	20.2%	17.2%	18.7%	21.9%	38.5%	13.6%	18.6%
Satisfied	62.1%	62.9%	62.7%	61.6%	46.2%	62.7%	62.5%
Neutral	13.7%	16.2%	14.5%	15.1%	15.4%	19.1%	15.0%
Dissatisfied	3.7%	3.4%	3.9%	1.4%	0.0%	2.7%	3.6%
Very dissatisfied	0.3%	0.3%	0.2%	0.0%	0.0%	1.8%	0.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q25. Health and Human Services. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

**Q25b Availability of quality services to support disabled**

Very satisfied	11.0%	10.4%	10.3%	21.1%	25.0%	7.8%	10.7%
Satisfied	42.8%	38.1%	40.2%	57.9%	37.5%	35.3%	40.3%
Neutral	37.7%	38.5%	39.0%	21.1%	37.5%	37.3%	38.1%
Dissatisfied	7.2%	10.7%	8.9%	0.0%	0.0%	15.7%	9.1%
Very dissatisfied	1.3%	2.2%	1.6%	0.0%	0.0%	3.9%	1.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q25. Health and Human Services. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q25c Availability of services to seniors</u>							
Very satisfied	15.6%	17.3%	16.5%	29.6%	37.5%	7.9%	16.5%
Satisfied	46.0%	42.5%	44.9%	44.4%	37.5%	39.7%	44.3%
Neutral	32.9%	32.3%	31.5%	22.2%	12.5%	47.6%	32.6%
Dissatisfied	5.2%	7.1%	6.6%	3.7%	12.5%	3.2%	6.2%
Very dissatisfied	0.3%	0.7%	0.4%	0.0%	0.0%	1.6%	0.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q25. Health and Human Services. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q25d Availability of services to people on a low or fixed income

Very satisfied	10.5%	10.4%	10.3%	12.5%	33.3%	7.6%	10.5%
Satisfied	30.1%	31.3%	29.5%	45.8%	33.3%	33.3%	30.7%
Neutral	43.6%	40.6%	42.6%	33.3%	11.1%	45.5%	42.1%
Dissatisfied	11.3%	14.6%	13.8%	8.3%	22.2%	7.6%	13.0%
Very dissatisfied	4.5%	3.1%	3.7%	0.0%	0.0%	6.1%	3.8%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q25. Health and Human Services. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	
<u>Q25e Overall quality of school health problems</u>							
Very satisfied	11.2%	10.3%	10.3%	19.0%	22.2%	9.1%	10.7%
Satisfied	41.6%	39.0%	40.2%	47.6%	44.4%	36.4%	40.2%
Neutral	42.0%	40.7%	41.7%	23.8%	33.3%	45.5%	41.3%
Dissatisfied	5.2%	7.7%	6.5%	9.5%	0.0%	7.3%	6.5%
Very dissatisfied	0.0%	2.3%	1.3%	0.0%	0.0%	1.8%	1.3%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q25. Health and Human Services. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q25f Substance abuse & prevention programs

Very satisfied	10.4%	8.6%	9.5%	13.3%	12.5%	6.8%	9.4%
Satisfied	28.0%	34.7%	31.3%	33.3%	37.5%	31.8%	31.6%
Neutral	50.8%	48.6%	50.6%	46.7%	25.0%	47.7%	49.6%
Dissatisfied	9.8%	6.3%	7.2%	6.7%	25.0%	11.4%	8.0%
Very dissatisfied	1.0%	1.8%	1.4%	0.0%	0.0%	2.3%	1.4%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q25. Health and Human Services. For each of the following, please rate your satisfaction on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

N=1298	<u>Q33 Gender</u>		<u>Q34 Sexual orientation</u>				<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Hetero- sexual</u>	<u>Homo- sexual</u>	<u>Other</u>	<u>None chosen</u>	

Q25g Efforts to preserve & increase the availability of housing

Very satisfied	9.0%	7.0%	7.4%	8.7%	16.7%	11.4%	8.0%
Satisfied	25.3%	25.0%	23.8%	39.1%	25.0%	29.1%	25.2%
Neutral	35.6%	32.7%	34.5%	23.9%	33.3%	36.7%	34.1%
Dissatisfied	17.3%	25.0%	23.0%	13.0%	25.0%	10.1%	21.3%
Very dissatisfied	12.8%	10.3%	11.3%	15.2%	0.0%	12.7%	11.5%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q26. Which TWO of the public health and human services listed above do you think are most important to improve over the next TWO Years? (both selections)**

N=1298

	Q33 Gender		Q34 Sexual orientation				Total
	Male	Female	Heterose- xual	Homosex- ual	Other	None chosen	
	1	2	1	2	3	9	
<u>Q26 Most important health &amp; human services</u>							
A=Cleanliness & safety of food in restaurants	22.4%	15.1%	18.7%	24.3%	18.8%	15.1%	18.6%
B=Availability of quality services for disabled	10.6%	13.1%	11.9%	14.9%	18.8%	8.7%	11.9%
C=Availability of services to seniors	12.5%	11.9%	11.9%	13.5%	18.8%	12.7%	12.2%
D=Services to people on low income	20.4%	23.6%	22.6%	14.9%	18.8%	22.2%	22.0%
E=Overall quality of school health programs	13.6%	15.7%	15.9%	8.1%	18.8%	7.9%	14.7%

**Crosstabs by GENDER and SEXUAL ORIENTATION**

**Q26. Which TWO of the public health and human services listed above do you think are most important to improve over the next TWO Years? (both selections)**

N=1298

Q33 Gender		Q34 Sexual orientation				Total
Male 1	Female 2	Heterose- xual 1	Homosex- ual 2	Other 3	None chosen 9	

Q26 Most important health & human services (Cont.)

F=Substance abuse & prevention programs	9.0%	10.1%	10.1%	8.1%	12.5%	5.6%	9.6%
G=County efforts to preserve & increase housing	34.1%	44.1%	41.0%	37.8%	43.8%	24.6%	39.3%
Z=None chosen	32.5%	28.0%	28.5%	31.1%	18.8%	46.0%	30.2%