

Thank you for taking this survey. It is being conducted on behalf of ART by the Southeastern Institute of Research and LDA Consulting. We are very interested in what you have to say about ART. Your responses will be completely confidential. Please tell us what is on your mind. We will not share your individual answers. They will be used only as combined with the answers of others. **When you complete the survey, please return it to the survey attendant to receive a token for a free ART bus ride.**

1. How often do you ride ART buses?

- 5 or more days per week ₁
- 3 to 4 days per week ₂
- 1 to 2 days per week ₃
- A few times per month but less than once per week ₄
- Once per month or less ₅
- Don't know ₉₉

2. How long have you been riding ART buses?

- This is my first time ₁
- Less than 1 year ₂
- At least 1 year but less than 3 years ₃
- At least 3 years but less than 5 years ₄
- At least 5 years but less than 10 years ₅
- 10 or more years ₆
- Don't know ₉₉

3. If ART had been unavailable today, how would you have made this trip?

- | | |
|--|--|
| Drive alone <input type="radio"/> ₁ | Bicycle <input type="radio"/> ₅ |
| Metrorail <input type="radio"/> ₂ | Walk <input type="radio"/> ₆ |
| Other Bus <input type="radio"/> ₃ | Taxi <input type="radio"/> ₇ |
| Carpool or Vanpool <input type="radio"/> ₄ | Would not have made this trip <input type="radio"/> ₈ |
| Other (please describe) _____ <input type="radio"/> ₉ | |

4. What routes do you regularly use? (choose as many as apply)

- 41 – Columbia Pike – Ballston – Courthouse ₁
- 42 – Ballston – Pentagon Saturday Shuffle ₂
- 51 – 52 Ballston – Virginia Hospital Center – East Falls Church ₃
- 53 – Ballston Metro – Old Glebe – East Falls Church Metro ₄
- 61A/B – Rosslyn – Court House Metro Shuffle ₅
- 62 – Court House Metro – Lorcom Lane – Ballston Metro ₆
- 67 – Ballston – Virginia Square Lunch Loop ₇
- 74 – Douglas Park – Arlington Village – Arlington View – Pentagon City ₈
- 75 – Wakefield H.S. – Carlin Springs Road – Ballston ₉
- 82 – Shirlington – Nauck – Pentagon City ₁₀
- Don't know ₉₉

5. How far from your home is the nearest bus stop (not necessarily the one you used today)?

- | | |
|---|---|
| 1 to 2 blocks <input type="radio"/> ₁ | More than 10 blocks (more than one mile) <input type="radio"/> ₄ |
| 3 to 5 blocks (1/4 mile to 1/2 mile) <input type="radio"/> ₂ | Other (please describe) _____ <input type="radio"/> ₅ |
| 6 to 10 blocks (1/2 mile to 1 mile) <input type="radio"/> ₃ | Don't know <input type="radio"/> ₉₉ |

6. For what types of trips do you ride the bus? (Choose as many as apply)

- | | |
|--|---|
| Going to work <input type="radio"/> ₁ | Going out for dining/entertainment <input type="radio"/> ₄ |
| Going to school <input type="radio"/> ₂ | Other (Please describe) _____ <input type="radio"/> ₅ |
| Running errands <input type="radio"/> ₃ | Don't know <input type="radio"/> ₉₉ |

Continue to next page 

10. Do you recall seeing or hearing any advertising recently for transportation options, such as buses, trains, carpools, biking, or walking, that you could use to get around Arlington?

Yes ₁ No ₂

11. If so, what did you see or hear?

12. How satisfied are you overall with your experience with ART? Please use a scale of 1 to 5 where "1" means you are "not at all satisfied" and "5" means you are "very satisfied."

| | | | | | |
|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|-------------------------------------|
| Not at all satisfied | | | | Very satisfied | Don't know |
| <input type="radio"/> ₁ | <input type="radio"/> ₂ | <input type="radio"/> ₃ | <input type="radio"/> ₄ | <input type="radio"/> ₅ | <input type="radio"/> ₉₉ |

13. How likely are you to recommend ART to someone who needs transportation? Please use a scale of 1 to 5 where "1" means you are "not at all likely" and "5" means you are "very likely."

| | | | | | |
|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|-------------------------------------|
| Not at all likely | | | | Very likely | Don't know |
| <input type="radio"/> ₁ | <input type="radio"/> ₂ | <input type="radio"/> ₃ | <input type="radio"/> ₄ | <input type="radio"/> ₅ | <input type="radio"/> ₉₉ |

These last few questions are for classification purposes only:

14. In what year were you born?

15. What is your home zip code?

16. Which category best represents your household's total annual income?

| | |
|-----------------------|------------------------------------|
| Less than \$60,000 | <input type="radio"/> ₁ |
| \$60,000 to \$119,999 | <input type="radio"/> ₂ |
| \$120,000 or more | <input type="radio"/> ₃ |

17. Are you?

Male ₁ Female ₂

Continue 

18. What is your current employment status? (choose all that apply)

| | |
|--|------------------------------------|
| Employed full-time (35 hours or more per week) | <input type="radio"/> ₁ |
| Employed part-time (less than 35 hours per week) | <input type="radio"/> ₂ |
| Go to school full-time | <input type="radio"/> ₃ |
| Go to school part-time | <input type="radio"/> ₄ |
| Not employed or in school (keeping house, retired, disabled, looking for work) | <input type="radio"/> ₅ |
| Other (please describe) _____ | <input type="radio"/> ₆ |

19. What type of transportation do you typically use to get to work or school? (Please choose only the one type you use most days in a typical week. If you use more than one type on a particular day, indicate the type you use for the longest distance part of your trip. **If you do not work or go to school, leave this question blank.**)

| | |
|--|-------------------------------------|
| Drive alone | <input type="radio"/> ₁ |
| Metrorail | <input type="radio"/> ₂ |
| Commuter train (MARC, VRE, Amtrak) | <input type="radio"/> ₃ |
| Bus | <input type="radio"/> ₄ |
| Carpool (ride with co-workers, friends, or family members) | <input type="radio"/> ₅ |
| Vanpool (ride with co-workers or others who work nearby) | <input type="radio"/> ₆ |
| Taxi | <input type="radio"/> ₇ |
| Bicycle (entire trip from home to work) | <input type="radio"/> ₈ |
| Walk (entire trip from home to work) | <input type="radio"/> ₉ |
| Telework (work from home) | <input type="radio"/> ₁₀ |
| Other (please describe): _____ | <input type="radio"/> ₁₁ |

20. What is your work zip code? (Leave this question blank if you do not work.)

21. Which of the following best describes your racial/ethnic background?

| | |
|---|------------------------------------|
| African-American or Black | <input type="radio"/> ₁ |
| American Indian or Alaska Native | <input type="radio"/> ₂ |
| Asian | <input type="radio"/> ₃ |
| Hispanic or Latino | <input type="radio"/> ₄ |
| Native Hawaiian or other Pacific Islander | <input type="radio"/> ₅ |
| White, non-Hispanic | <input type="radio"/> ₆ |
| Other (please describe) _____ | <input type="radio"/> ₇ |

Thank you! Use the back of this survey if you have any comments for ART. Otherwise, return to survey attendant to receive your bus token.

22. Please use this space to make any comments or suggestions for ART:

For Survey Representative Only. Do Not Write Below This Line

Route#: 41 42 51 52 53 61 62 67 74 75 82

Time: _____ Date: _____

Bus Type: 35' 24' Cutaway

Version A

PRINTER – INSERT VARIABLE CODE HERE