

Arlington County
Commercial Building Transportation Research
Employee Travel Survey Questions

Work Schedule and Travel to Work

- 1 In a TYPICAL week, how many weekdays (Monday – Friday) do you work? If the number of days varies from one week to another, please check the number that is most typical.
- 2 In a typical week, how many weekdays do you work at [building address], for all or part of the day? If the number of days varies from one week to another, please check the number that is most typical.
- 3 How many weekdays would you use each of the following types of transportation to get to [building address]?
 - 1 Drive alone or ride a motorcycle
 - 2 Ride a bus
 - 3 Ride Metrorail or subway train
 - 4 Ride a commuter train (VRE, MARC, Amtrak)
 - 5 Carpool or vanpool (ride or drive with others in a car, truck, van, or SUV)
 - 6 Bicycle
 - 7 Walk

IF employee carpools or vanpools, ask Q3a

- 3a Including yourself, how many people usually ride in your carpool or vanpool? _____
- 4 On the weekdays that you DO NOT work at this location, how many days do you do each of the following?
 - 1 Have a compressed work schedule days off
 - 2 Have a regular day off – not compressed work schedule
 - 3 Work at home all day (telework, telecommute)
 - 4 Work at client's or customer's office in the Washington metro area
 - 5 Travel outside the Washington metro area for business

If employee does not mention telework in Q4, ask Q5

- 5 Do you ever telework or telecommute; that is, do you ever work at home or at a telework center for an entire work day, instead of traveling to this work location?
 - 5a How often do you usually telework / telecommute? _____
- 6 When you work at this location, at what time do you usually arrive at work and what time do you leave work?
- 7 About how many miles is it from your home to this work location? _____
- 8 And how many minutes does your trip to work usually take you? _____
- 9 On days that you drive to work, where do you park? If you don't usually drive to work, please check where you would park, if you needed to drive.
- 9a How much do you, or would you, pay to park at this location?

Trips Around the Work Location

- 10 In a typical week, how many days do you make trips in the neighborhood or area around your work location at lunch or other times during your workday?
- 11 How often do you use each of the following types of transportation for these trips? (List types)

Commute Satisfaction

- 13 How long have you worked at this location (in this building or in this complex)?
- 14 Before you started working in this building/complex, in which county or city did you work?
- 15 When you were considering working in this building/location, what factors were important to your decision?
- 16 How important to your decision were transportation or commuting factors compared to the other factors you considered? Were they less important than other factors, more important, or about the same importance?
- 17 Overall, how satisfied are you with your trip to work now?
- 18 How would you rate your trip to work on each of the following features?
 - 1 Variety of transportation options I could use
 - 2 Ability to relax on the trip
 - 3 Total cost
 - 4 Parking expense
 - 5 Availability of parking at work location
 - 6 Availability of parking at train station
 - 7 Total time required to make the trip
 - 8 Consistency/reliability of travel time

Commute Mode Motivations

- 19 You said you typically < drive alone, ride Metrorail, ride commuter rail, ride a bus, carpool or vanpool, walk, bicycle > to work. How long have you been using this type of transportation?
- 20 What prompted you to start using this type of transportation?

If employee uses a bus, train, carpool, vanpool, or bike/walk to get to work, ask Q21

- 21 Did you receive any information or services from your employer, from an organization that provides commute information, or any other person or organization that encouraged or helped you <PRIMARY MODE> to work?

If yes, ask Q21a

- 21a If these services had not been available to you, how likely would you have been to start using <PRIMARY MODE>? Would you have been... very likely, somewhat likely, or not likely?

- 22 Since you started working in this building/complex, have you used or tried any other type of transportation for your trip to work, that you are not using now?

If yes, ask Q22a- Q23

- 22a What type or types of transportation did you use or try?
- 23 Did you receive any of information or services from your employer, from an organization that provides commute information, or any other person or organization that encouraged or helped you use or try this type of transportation?

Awareness and Use of Travel Services

24 Listed below are services or benefits that might be available to you at work to help you with your trip to work. They could be offered by your employer, by the company that manages the building you work in, or by another organization. For each service or benefit, indicate ... if the service is available and you have used it at any time, if it is available but you have not used it, if it is not available, or if you're not sure.

- 1 Help finding carpool / vanpool partners, "carpool matchlist"
- 2 Transit schedule or route information
- 3 Telecommuting/telecommute information
- 4 Bicycle/walking information
- 5 Guaranteed Ride Home in case of emergencies
- 6 Short-term used of shared vehicle during the workday (e.g., carsharing, ZipCar, FlexCar)
- 7 Discounted transit pass or other financial benefit for employees who ride trains or buses to work
- 8 Cash or other financial benefit for employees who carpool
- 9 Cash or other financial benefit for employees who vanpool
- 10 Reserved or preferential parking for carpools/vanpools
- 11 Secure parking for bicycles
- 12 Personal lockers or showers for employees who bicycle

If employee said any services were available, ask Q24a

24a Who provides these services or benefits? For each service, indicate if it is provided by your employer, by the company that manages the building you work in, or by another organization.

25 In the past year, have you sought information on transportation you could use to get to this location or around Arlington? This could have been for travel to work, school, shopping, or other purposes.

If yes, ask Q25a-Q25b

25a What sources did you use or contact to obtain this information or services?

25b What information or services were you seeking?

26 Shown below is a list of organizations and programs that provide transportation information and assistance in employees in Arlington. For each, please indicate if you have heard of the organization or program and if you have used services provided by the organization.

- 1 Arlington County Commuter Services (ACCS)
- 2 The Commuter Store
- 3 CommuterPage.com
- 4 CommuterDirect.com
- 5 Walk Arlington
- 6 Bike Arlington
- 7 Arlington Transportation Partners (ATP)
- 8 Arlington Transit (ART)
- 9 Metro / Washington Metropolitan Area Transit Authority (WMATA)
- 10 Commuter Connections

If employee used any program, ask Q27a

27 Which of the following services provided by these organizations have you used?

28 How useful were these services you used to you?

Demographics

- 30 In what year were you born? 19 ____ ____
- 31 In total, how many motor vehicles, in working condition, including automobiles, trucks, vans, and highway motorcycles are owned or leased by members of your household?
- 32 What is your zip code at home?
- 33 How far from your home is the nearest bus stop?
- 34 How far from your home is the nearest train/subway station (ex., Metrorail, VRE, MARC)?
- 35 Which of the following best describes your job or occupation?
- 36 Which one of the following best describes your racial background?
- 37 Which category best represents your household's total annual income?
- 38 Are you female or male?

Open-Ended Comment Box

Is there anything else you'd like to comment on, related to your trip to work, or transportation around your work location, in Arlington, or around the Washington metropolitan region? If so, please describe it here.

Thank you for taking the time to fill out the survey. Your input is very important!

We are entering all employees who complete the survey into a drawing for several prizes, including:

We also are sending \$5.00 Starbuck's gift card to the first __ employees who complete the survey as a thank you for participating. If you would like to be entered into the drawing or to receive the gift card, please provide your name and phone number or email address below.

This contact information will be used only for this survey. We will not provide your contact information to any other organization for any purpose.

Name _____

Email or Phone number _____