

PATC Campaign Impact Assessment Survey

Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

IT'S FAST TO GET TO THE METRO STATION (0000001)

EASE & COMFORT (0000002)

CHEAPER THAN METRO (0000003)

IT'S REGULAR ALL THE TIME (0000004)

TIMELINESS, FRIENDLY DRIVERS (0000005)

RELIABLE SERVICE, FRIENDLY DRIVERS (0000006)

ON TIME (0000007)

LESS TRAFFIC, PUNCTUAL, FRIENDLY PEOPLE (0000008)

IT'S FAST (0000009)

FAST, THE DRIVERS ARE GREAT (0000010)

RAPID TRIP (0000011)

ON TIME (0000012)

DMUB QUESTION! (0000014)

GOES RIGHT TO MY OFFICE, LIGHT TRAFFIC, FEW TRAFFIC LIGHTS (0000015)

IT'S RELIABLE (0000016)

IT'S THE FASTEST DURING RUSH HOUR (0000017)

CONVIENT (0000018)

PATC Campaign Impact Assessment Survey

Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

PONTUAIS (0000019)

ES NORMALE (0000020)

ME GUSTA LOS MOTORITAS (0000021)

LA FACILIDAD (0000022)

NADA (0000023)

PORQUE ME LLEVA DONDE NECESITO IY (0000024)

N/A (0000025)

ES MUI RAPIDO (0000026)

LO BUS ES PIERTO SE MI CASA (0000027)

NADA (0000028)

LAS HORAS (0000029)

MY AM DRIVER MR. JACKSON AND THE OLD RICKETY BUS. IT'S ALWAYS ON TIMEE& HE HIS PLEASANT. MY BOYFRIEND WALKS A MILE TO RIDE AM. 24T INTEAD OF 23A, THAT JUST GOES TO SHOW YOU (0000030)

I LIKE THE DRIVERS. THEY ARE VERY SWEET. (0000031)

GETS ME HOME (0000032)

CONVENIENT LINE (0000033)

NOT HAVING TO DEAL WITH TRAFFIC (0000035)

PATC Campaign Impact Assessment Survey

Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

DELIVERS ME CLOSE TO HOME (0000036)

CONVENIENCE (0000038)

THE BUSES ARE ON TIME (0000039)

FAST & CONVENIENT (0000040)

I LIKE THE SCHEDULE AND THE FACT. (0000041)

THERE'S NOTHING I LIKE (0000042)

VERY CONVENIENT (0000043)

THEY GO ON 66 (0000044)

MORE RESTFUL THAN DRIVING (0000045)

DON'T LIKE NEITHER DISLIKE (0000046)

IT'S NEAR MY HOME (0000047)

THE TIME IT TAKES TO GET TO MY DESTINATION (0000048)

NOT ENOUGH TIME TO ANSWER (0000049)

IT'S RELIABLE, ALWAYS ON TIME (0000051)

MY GUSTA DE LO SCHEDULE (0000054)

LOS HORARIOS (0000055)

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Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

N/A (0000056)

IT KIND OF LONG BUT I CAN GET SOME REST (0000059)

THE COMPANY (0000060)

CONVENIENCE, RELIABLE IN INCLEMENT WEATHER, MASS TRANSIT (0000061)

PERSONAL DRIVER (0000062)

NOTHING REALLY (0000067)

IT'S A STRAIGHT SHOOT THERE (0000068)

IT NICE AND COOL AND VERY REACHABLE (0000070)

NOTHING (0000072)

DIRECT BUS TO MY WORKPLACE (0000075)

MEAR MY PLACE (0000078)

IT KEEPS ME OUT OF THE COLD (0000081)

ROUTE (0000082)

TAKE ME CLOSE TO WORK (0000085)

Convenient. (0000087)

Walking. I hate riding the bus. (0000089)

PATC Campaign Impact Assessment Survey

Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

Good service. (0000093)

The women. (0000095)

Long rides to relax. (0000101)

Time. (0000103)

The trees. (0000104)

Hot girls. (0000105)

Nice and reachable. (0000109)

The view. (0000111)

I don't like them at all. (0000115)

Near to my home. (0000118)

I like because it's very close to my apartment. (0000119)

Best way to get to work. (0000120)

Convenienc. (0000121)

Living by my house. (0000122)

It comes on time. (0000123)

Son fluides y pasan a tiempo. (0000124)

PATC Campaign Impact Assessment Survey

Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

Que tiene un buen servicio. (0000125)

Nada mucho deraoran. (0000126)

La perpides. (0000127)

Es rapido. (0000128)

Metrobus. (0000129)

Quclos buses corran mas rapido. (0000130)

Bus always clean. (0000133)

There is a stop directly at my office. (0000134)

Convenience. (0000135)

The drivers are very courteous. (0000136)

Don't use. (0000137)

I can work. (0000138)

Avoid traffic, drops me off by office. (0000139)

Convenience. (0000141)

The bus stops right in front of my building and the drivers on the 425 route are very friendly and knowledgeable about the area. (0000142)

Close to my working place. (0000143)

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Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

That is a short trip. (0000144)

Very nice bus drivers. They are all helpful and friendly! (0000145)

Convenient. (0000147)

Buses are always on time. (0000148)

It is regular and punctual. (0000149)

Quick, easy, reliable. (0000150)

Direct route. (0000151)

Express route from west park transit station to west falls church. (0000152)

Frequent in rush hour. (0000153)

Buses are more often available. (0000154)

The 725 is a quick route when there are no traffic problems. (0000155)

Avoid traffic on ride home. (0000156)

Can read instead of fighting traffic, better for environment. (0000157)

Even traffic is worst, I can relax and reach its destination. (0000158)

Not having to drive, can relax. (0000160)

I don't. (0000161)

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Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

Its quick. (0000162)

It's cheap. (0000163)

Cheap. (0000164)

425/427 frequent service, not a long wait normally. (0000166)

Gets me where I needed to go. (0000167)

Almost always on time. (0000168)

I fast (frequent) and there are no stops in between. (0000169)

Fast. (0000170)

Being on time, almost not always. (0000171)

Convenience. (0000172)

Service and time. (0000173)

It gets me where I need to be...when its on time! (0000174)

Its quick and easy. (0000175)

Not driving. (0000176)

Convenience. (0000177)

Bus stop close to where I live. Frequency of the bus. (0000178)

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Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

No traffic to drive in. Get to relax. (0000181)

It's faster. (0000182)

Clean and nice. (0000183)

Convenience. (0000184)

Not driving. (0000185)

It's the most direct route and runs on the weekends. (0000186)

I'm not driving. (0000187)

I have to take it, so I'm glad it's available. (0000191)

Convenience. (0000192)

Its faster. (0000193)

Short trips. Cheaper than metro. (0000194)

Very fast. Straight to beltway. (0000195)

Convenient, cheap. (0000196)

Its easy and cheap. (0000197)

Quickness, arrives every 30 min. (0000198)

Convenience. (0000199)

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Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

I don't know. (0000200)

Speed. (0000202)

Frequency. (0000204)

Frequency. (0000205)

Cleanliness. (0000207)

Don't have to drive. (0000208)

It cost .35 cents in the morning with a transfer. (0000209)

I never rode the bus in Va. (0000210)

Fast. (0000211)

Bus frequency. (0000213)

Timing, short trip. (0000214)

Its good to ride the bus as it is very convenient, very regular and friendly bus drivers. (0000215)

Cleanliness. (0000216)

It's faster than driving. (0000217)

It gets me right in front of my destination. (0000218)

Their on time. (0000219)

PATC Campaign Impact Assessment Survey

Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

Convenience, saves time. (0000220)

Cheap and on time. (0000221)

Frequent buses. (0000222)

Don't live in Arlington. (0000223)

The bus when it's late in the evening. (0000224)

The ride. (0000226)

Convenience. (0000227)

It's very fast. (0000228)

On time. (0000229)

Quick ride. (0000230)

Quick. (0000236)

I beat the traffic and I like to read on the bus. (0000237)

Frequent buses, shelter for bad weather. (0000238)

The bus lane. (0000239)

Frequent pick ups. (0000240)

Fast and time concious. Friendly operators. (0000241)

PATC Campaign Impact Assessment Survey

Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

Clean and commuter store. (0000242)

It faster than my usual route. (0000243)

Frequency. (0000244)

Fast reliable. (0000245)

Convenience. (0000246)

I do not have to take a cab. (0000247)

Timeliness. (0000248)

Time taken. (0000249)

Near where I live. (0000250)

I can read a book while I travel. (0000251)

They come on time. (0000252)

Easy to remember and runs pretty often. (0000253)

On time and convenient. (0000254)

It's relaxing, I don't have to deal with traffic, most of the drivers are friendly. (0000255)

It gets me to work. (0000256)

427 morning route. (0000257)

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Table 18: (8 - verbatim) What do you like **most** about taking the bus between Arlington County and Tysons Corner?

Frequency. (0000258)

Frequency. (0000259)

Price. (0000260)

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Table 19: (9 - verbatim) What do you like least about taking the bus between Arlington County and Tysons Corner?

SOMETIMES IT DON'T SHOW UP (0000001)

24T IS ONLY RUSH FROM BUS (0000002)

SEATS (0000003)

THE LAST BUS SHOULD BE EXTENDED (0000004)

NOTHING SO FAR (0000005)

INFREQUENT BUSES (HALF HOUR GAP BETWEEN RUNS & NO MID-DAY SERVICE (24T)) (0000006)

THE BUSES ARE TOO NOISY (0000009)

ONLY RUNS EVERY 30 MINUTES, BUS SCHEDULE NOT ACCURATE FOR SUMMER (0000010)

INFREQUENCY OF SERVICE (0000011)

INFREQUENCY OF BUSES/SCHEDULE (0000014)

24T ONLY RUNS DURING RUSH HOUR. (0000015)

WAITING WHEN WEATHER IS BAD (0000018)

NADA (0000021)

LO PRECIO (0000022)

NADA (0000023)

MUCHA GENTE (0000024)

PATC Campaign Impact Assessment Survey

Table 19: (9 - verbatim) What do you like **least** about taking the bus between Arlington County and Tysons Corner?

N/A (0000025)

MUI CALIENTE (0000026)

NADA (0000028)

LO PRECIO (0000029)

THE EVENING BUS 6:07PM. HARDLY ON TIME. I USUALLY JUST GIVE UP AND START WALKING 4 MILES HOME. (0000030)

NOTHING (0000031)

OCCASIONAL POOR SVC. (0000032)

NOT ON TIME IN THE EVENING (0000034)

THE WAITING TIME FOR THE BUS (0000035)

SLIGHTLY UNRELIABLE DEPARTURE TIMES (0000036)

STOPS (0000038)

ONLY RUSH HOURS (0000039)

DELAYS (0000040)

THE SHAKING OF THE BUSES. (0000041)

SOMETIMES IT'S TOO FULL (0000042)

TOO MUCH NOISE AND NOISE (0000044)

PATC Campaign Impact Assessment Survey

Table 19: (9 - verbatim) What do you like least about taking the bus between Arlington County and Tysons Corner?

BUS TIMES ARE NOT REGULAR ENOUGH TO BE REALLY CONVENIENT - YOU HAVE TO PLAN AROUND THE BUS. (0000045)

NOTHING (0000047)

NOTHING (0000048)

N/A (0000051)

LO BUS (0000054)

POR MI TODO ESTA BIEN. (0000055)

N/A (0000056)

THE ????????? (0000058)

THE COMPANY (0000060)

SOMETIMES CROWDED OR LOUD, PROLONGED CONVERSATIONS ON CELLPHONES (0000061)

WHEN IT'S DIRTY (0000062)

TOO LONG (0000067)

RUSH HOUR TOO MUCH TRAFFIC IN THE EVENINGS (0000068)

TIME ISN'T THE BEST (0000069)

TOO CROWDED (0000070)

TOO LONG (0000072)

PATC Campaign Impact Assessment Survey

Table 19: (9 - verbatim) What do you like **least** about taking the bus between Arlington County and Tysons Corner?

TAKES QUITE SOMETIME TO TAKE ME TO WORKPLACE (0000075)

ALWAYS LATE OR COMES TOO EARLY (0000078)

TOO MANY PEOPLE IN THE MORNING (0000081)

TIME DELAYS (0000082)

Bus is always late, bad service. (0000087)

Doesn't run on time. (0000093)

So long. (0000095)

It's so long. (0000099)

Rush hour traffic. (0000101)

All the foreigners. (0000103)

Long ride. (0000105)

So long. (0000107)

Too crowded. (0000109)

The ride. (0000111)

I don't like buses. (0000117)

Bus is often late. (0000120)

PATC Campaign Impact Assessment Survey

Table 19: (9 - verbatim) What do you like **least** about taking the bus between Arlington County and Tysons Corner?

It gets crowded. (0000123)

Nada. (0000126)

Que hay veces que los choperes dejan pasar personal gratis. (0000127)

Nome gusta esperar. (0000130)

Standing in the cold. (0000133)

It's expensive. (0000134)

Takes too long. (0000135)

The 5:00 bus is always crowded. (0000136)

Don't use. (0000137)

Traffic is still too slow, if there were special lanes for buses only it would make public transportation better. (0000138)

Not able to use Smart Pass and more routes. Some buses do not follow the schedule. (0000142)

Long waiting time between buses. (0000143)

That sometimes it doesn't come on time. (0000144)

Can't use smart trip card. (0000145)

Sometime it's late. (0000146)

Drivers don't know well addresses were commuters wants to go. (0000148)

PATC Campaign Impact Assessment Survey

Table 19: (9 - verbatim) What do you like **least** about taking the bus between Arlington County and Tysons Corner?

No fare cards. (0000150)

The removal of the 5B line. Not taking smart trip card. (0000151)

I have to transfer from bus to rail just to go to Ballston. (0000153)

Too long! The 5B on 66 was faster to work! (0000154)

The wait during rush hours. (0000155)

Car drive faster than bus in morning. (0000156)

Waiting in the cold. Ocassionally /rarely a bus will not come. (0000157)

Not meeting times because of traffic. (0000158)

Waiting for the bus. (0000160)

The bus stops were too few and too far between. (0000161)

Bumpy ride. (0000164)

Can't think of anything. (0000166)

Not frequent enough. (0000167)

Drivers make you wait in the heat or cold till it's time to leave. (0000168)

So far so good. (0000169)

Traffic. (0000170)

PATC Campaign Impact Assessment Survey

Table 19: (9 - verbatim) What do you like **least** about taking the bus between Arlington County and Tysons Corner?

If put more buses each 15-10 minutes is better. (0000171)

Sometimes drivers' attitude. (0000173)

Their aren't prompt enough! (0000174)

The wait. (0000176)

Off schedule sometimes. (0000178)

Run closer to the metro pm schedule from west fall church to centreville. (0000181)

Less time schedule especially weekend. (0000183)

Traffic. (0000184)

Waiting. (0000185)

Some buses are very full. Others are always empty. (0000186)

Mucho tiempo entre on bus y otro. (0000190)

No complaints. (0000191)

Nothing. (0000193)

Bumpy roads and the fairfax connector doesn't take smart trip cards. (0000194)

Traffic. (0000195)

The departure times from the subway station don't match train arrivals. (0000196)

PATC Campaign Impact Assessment Survey

Table 19: (9 - verbatim) What do you like **least** about taking the bus between Arlington County and Tysons Corner?

I commute from reston to (?), a direct bus would be great. (0000197)

Waiting for late buses. (0000199)

I don't know. (0000200)

That my stop greensboro is not direct. For me, the 427 loop would be better if it turn on right on international on greensboro. (0000204)

No shelter to stand in when I wait on greensboro st. (0000205)

The bus is always late. (0000206)

Inconsistent bus arrival time. (0000207)

Bus delays. (0000208)

Crowded, hot sometimes. (0000209)

Does not accept smart card. (0000213)

Side street stops. (0000214)

Waiting for it. (0000216)

Sometimes not on time. (0000217)

Waiting for the bus to show; especially midday. (0000218)

Nothing, everything is okay. (0000219)

Wish they would run the schedules closer together. (0000220)

PATC Campaign Impact Assessment Survey

Table 19: (9 - verbatim) What do you like **least** about taking the bus between Arlington County and Tysons Corner?

5B bus from L'enfant Plaza to Tyson's Corner was discontinued. (0000222)

Bus need more bueses in the morning. (0000224)

It's all good. (0000226)

Waiting in the rain. (0000227)

When its late. (0000236)

That noise the bus makes from around the rear door. (0000237)

Correct change, add smart tag!! (0000238)

The traffic. (0000239)

Safety driving. (0000241)

Small. (0000242)

Nothing. (0000245)

Cold weather and rain. (0000246)

Climate in bus. (0000249)

I don't like being crammed in with people (kind of unavoidable). (0000251)

Infrequency of buses during off-peak hours, late buses or ones that just never show up (especially when it's freezing cold outside). (0000255)

15 min intervals. Long wait on I-66. (0000256)

427 evening route. (0000257)

Time schedule. (0000260)

PATC Campaign Impact Assessment Survey

Table 20: (10 - verbatim) How could the service be improved?

SHOWING UP ALWAYS (0000001)

SERVICE IS FINE (0000002)

BETTER SEATS (0000003)

THE TIME SHOULD BE FLEXIBLE (0000004)

NOTHING, FOR SERVICE HAS BEEN GREAT (0000005)

MORE SERVICE, MORE FREQUENT, LONGER HOURS (0000006)

NEED MORE BUSES (0000007)

ADDING MORE BUSES IN THE SERVICE. INCREASING FREQUENCY. (0000008)

BETTER BUSES (0000009)

MORE BUSES - REALIZE PROBABLY NOT ECONOMICAL (0000010)

MORE FREQUENT, SMALLER BUSES (0000013)

GO STRAIGHT UP SYCAMORE, AVOID GETTING SO CLOSE TO 66 CONGESTION NEAR LEE HWY. (0000014)

GIVE BETTER TRAINING TO NEW DRIVERS AND CURRENT ROUTE INFO. (0000015)

ON TIME APPEARANCE (0000016)

IT'S LIKE MORE COMFORTABLE SEATS (0000017)

BUS MAINTENANCE (0000018)

PATC Campaign Impact Assessment Survey

Table 20: (10 - verbatim) How could the service be improved?

ÉS BOM ASI (0000019)

NECESSITA DE MAS BUS (0000020)

MAS ECONOMICO (0000022)

MAS BUSES (0000024)

N/A (0000025)

MAS BUS (0000026)

NÓ (0000029)

EVENING DRIVERS ON TIME. BETTER EVENING DRIVERING SKILLS. A MORE PLEASANT ATTITUDE. (0000030)

PUT MUSIC IN THE BUS. (0000031)

BE ON TIME (0000032)

INCREASE THE SCHEDULE (0000035)

ON TIME ALL THE TIME (0000036)

DRIVE A LITTLE FASTER, LESS STOPS (0000038)

MORE RIDES (0000039)

TIMELY SERVICE (0000040)

MODERN BUSSES (0000041)

PATC Campaign Impact Assessment Survey

Table 20: (10 - verbatim) How could the service be improved?

GET MORE BUSSES, OR BIGGER ONES, SOMETIMES THEY GET TOO CROWDED (0000042)

DON'T KNOW (0000044)

MORE BUSSES, MAKE REAL-TIME BUS LOCATIONS AVAILABLE ONLINE (0000045)

DON'T KNOW (0000047)

IT'S OK RIGHT NOW (0000048)

I THINK IT NEEDS TO WORK ON REGULAR HOURS (0000051)

SI VENDRIA MAS SEQUIDO (0000053)

LOS DOMINGOS PODRIAN EXTENDER LOS HORARIOS. (0000055)

N/A (0000056)

MORE BUSSES (0000058)

MORE COMPANY AND BEN & JERRY'S (0000060)

LIMIT LONG CALLS - NOISE CONTROL (0000061)

A/C AND HEAT (0000062)

IT COULD BE SHORTER (0000067)

MORE BUSSES GOING THAT WAY INSTEAD OF ONE 23A (0000068)

CUT OUT THE WEST ?PURDE? SIDE OFF THE 23A (0000069)

PATC Campaign Impact Assessment Survey

Table 20: (10 - verbatim) How could the service be improved?

MAKE BUSES BIGGER AND MORE ROUTES (0000070)

MAKE IT SHORTER (0000072)

INCREASING THE BUS FREQUENCY (0000075)

BE ON TIME. IF EARLY WAIT FOR PASSENGERS (0000078)

ON TIME (0000082)

IT IS OK (0000085)

Hold drivers more accountable. Hold mgmt more accountable. (0000087)

More cute guys. (0000089)

Better hours. (0000091)

Run on time. (0000093)

More women. (0000095)

Metro station in Tysons. (0000099)

More buses. (0000101)

Make younger people sit in the back. (0000103)

Cleaner trains. (0000105)

Bigger buses and more routes. (0000109)

PATC Campaign Impact Assessment Survey

Table 20: (10 - verbatim) How could the service be improved?

Shorter ride. (0000111)

I think that riding the bus is pretty much as good as it gets. (0000115)

Could use more buses. (0000116)

Lose my car. (0000117)

It's good as of now. (0000118)

Keep to schedule. (0000120)

More frequent buses. (0000121)

More info in Spanish. (0000122)

More buses. (0000123)

Para mi el servicio es bueno. (0000124)

Tenga mas educauion. (0000126)

Mejoies choferes, ponepe son unos maleducados. (0000127)

Mas frecuente los buses. (0000128)

Teniendo mas buses disponibles. (0000130)

Your doing a great job. (0000133)

Would be great if we could use smartcards to pay for the bus. (0000134)

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Table 20: (10 - verbatim) How could the service be improved?

Have nicer drivers. (0000135)

No. (0000137)

Traffic is still too slow, if there were special lanes for buses only it would make public transportation better. (0000138)

More frequent at rush hour. (0000139)

Not able to use smart pass and more routes. Some buses do not follow the schedule. (0000142)

Reduce the time between the buses. (0000143)

Probably having more communication between drivers. (0000144)

Smart trip card, so I don't have to handle change. (0000145)

Be more on time. (0000146)

Service is already great. (0000147)

More buses needed on the route. (0000149)

Fare cards. (0000150)

Earlier route on the 574 route. (0000151)

Tysons to Ballston line. (0000153)

Not sure. (0000155)

Service is good. (0000156)

PATC Campaign Impact Assessment Survey

Table 20: (10 - verbatim) How could the service be improved?

Slightly more reliable service. (0000157)

More frequency. (0000159)

More frequent in evening but I think that is the result of traffic. (0000160)

Add more visible stops with highlights too see in the dark. (0000161)

The service is smart right now. (0000162)

Smart trip use. (0000163)

Have drivers look for people trying to get to bus before leaving. I've been left a couple of time when I was less than 100 ft from the bus and running. (0000166)

Let passengers board earlier. (0000168)

Faster routes. (0000170)

Operating more buses. (0000171)

More customer service from drivers. (0000173)

Promptness! (0000174)

Being on time. (0000176)

Be on time. (0000178)

Have bus to centerville south. Leave early in the pm. (0000181)

Add more schedule. Could it be add one route to centerville and lee hwy. (0000183)

PATC Campaign Impact Assessment Survey

Table 20: (10 - verbatim) How could the service be improved?

Certain buses are always late. If they cannot be on time change the time. (0000186)

Service is fine. (0000187)

De monday a sunday (427). (0000188)

Pienso que si. (0000190)

No complaints. (0000191)

It's pretty good now. (0000192)

The price. (0000193)

Fix roads and take smart trip cards. (0000194)

Very good. (0000195)

The departure times from the subway station don't match train arrivals. (0000196)

Remodel of bus. (0000198)

Run on time more. (0000199)

Begin 5B services again. (0000202)

Not ever coming early. I've messed it twice because it came too early. (0000204)

Get the front doors to open wider. Also, one bus has an annoying bell that always rung. (0000205)

Be on time and try to have a little more consideration for passengers. (0000206)

PATC Campaign Impact Assessment Survey

Table 20: (10 - verbatim) How could the service be improved?

Be more time sensitive. (0000207)

Make sure all buses are on time. (0000208)

Have buses coming more often. (0000209)

TC - Rosslyn direct route. (0000214)

More buses maybe every 10 mins. (0000215)

All drivers be on time. (0000216)

Wait times could be posted like they are in the metro and it could be on time more frequently. (0000218)

I can't really say. (0000219)

Extending the hours of returning routes. (0000221)

Re-instated 5B bus. (0000222)

Pretty good I think. (0000223)

It's the only way right now. (0000224)

More bus times. (0000226)

Rain shelter. (0000227)

More on time bus service. Sometimes bus is late. (0000232)

Be on time. (0000236)

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Table 20: (10 - verbatim) How could the service be improved?

Fix the noise that comes from the rear door more hybrid buses. (0000237)

Add smart tag. (0000238)

Better ads promoting mass transit to clear the roads and environment. (0000239)

Newer buses. (0000240)

No area to improve yet. (0000241)

Bigger buses. (0000242)

Go across the potomac river. (0000244)

More buses on route during off peak hours. (0000246)

More buses. (0000250)

Some of the drivers' could be more courteous. (0000253)

Need more times after 8:30 am. (0000254)

Improve on time performance, adding more buses to the route. (0000255)

More frequent service during rush hour. Longer bus only lane on I-66. Allow food. (0000256)

Curb traffic at Tysons west park from blocking intersection. (0000257)

Cleanliness. (0000258)

PATC Campaign Impact Assessment Survey

Table 21: (11 - verbatim) What would it take for you to take the bus between Arlington County and Tysons Corner more often?

NO NEED TO (0000001)

????? (0000003)

I TAKE IT EVERYDAY, BUT WEEKENDS (0000005)

MORE SERVICE, MORE FREQUENT, LONGER HOURS (0000006)

MORE ROUTES, WEEKEND AVAILABILITY (0000008)

BETTER BUSES (0000009)

MORE BUSES (0000010)

MORE BUSES (0000014)

WEEKEND SERVICE. (0000015)

NA- (0000018)

UN OTRO TRABASO (0000021)

NADA (0000022)

N/A (0000025)

MAS BUS (0000026)

NADA (0000029)

EVENING DRIVERS ON TIME. BETTER EVENING DRIVING SKILLS. A MORE PLEASANT ATTITUDE. (0000030)

PATC Campaign Impact Assessment Survey

Table 21: (11 - verbatim) What would it take for you to take the bus between Arlington County and Tysons Corner more often?

MUSIC (0000031)

WEEKEND SERVICE (0000033)

AS NEEDED (0000035)

I TAKE IT AS OFTEN AS I CAN (0000036)

20 (0000038)

MORE RIDES (0000039)

TIMELY SERVICE (0000040)

MORE SPACE ON THE BUS (0000042)

DIFFERENT TIMES (0000043)

MORE BUSES, BUS ARRIVAL INFO AVAILABLE (0000045)

DON'T NEED IT MORE OFTEN (0000046)

NOTHING, IT IS ALREADY COVERING MY NEEDS (0000047)

NEW RUNNING HOURS (0000051)

N/A (0000056)

IF ALL OF THE BUS DRIVERS BE ON TIME (0000059)

FREE BEN & JERRY'S (0000060)

PATC Campaign Impact Assessment Survey

Table 21: (11 - verbatim) What would it take for you to take the bus between Arlington County and Tysons Corner more often?

LIMIT LONG CALLS - NOISE CONTROL, MORE OFTEN SERVICE (0000061)

BUSSES BACK TO BACK GOING AND LEAVING (0000068)

NOTHING (0000070)

IN FLIGHT MOVIE (0000072)

BETTER FREQUENCY DURING WEEKENDS (0000075)

IF IT'S ON TIME (0000078)

INCREASE THE NUMBER OF BUSES (0000082)

Better service. (0000087)

Better service. (0000093)

School on weekends. (0000097)

Less pay on the bus. (0000101)

Nothing. (0000105)

Nothing. (0000109)

1 (0000117)

Free rides. (0000121)

Hora superb. (0000126)

PATC Campaign Impact Assessment Survey

Table 21: (11 - verbatim) What would it take for you to take the bus between Arlington County and Tysons Corner more often?

Trabajo torismo, compres. (0000127)

Nothing. (0000133)

Nothing. I don't live in the area. (0000134)

Not sure since I don't live in the area. (0000136)

Don't use. (0000137)

Traffic is still too slow, if there were special lanes for buses only it would make public transportation better. (0000138)

Not able to use smart pass and more routes. Some buses do not follow the schedule. (0000142)

Less waiting time. (0000143)

Nothing. (0000144)

I just use it for work. (0000145)

I take as long as I don't have a car. (0000146)

It is punctual. (0000149)

Have the 574 route start earlier. Take smart trip card. (0000151)

Tysons to Ballston line. (0000153)

Nothing. I would drive at other times. I tried it from DC airport but on weekend too infrequent. (0000154)

More frequent buses and metro trains. (0000156)

PATC Campaign Impact Assessment Survey

Table 21: (11 - verbatim) What would it take for you to take the bus between Arlington County and Tysons Corner more often?

Nothing, I take it daily. (0000157)

Work. (0000158)

Shopping. (0000159)

I already take it everyday but that if only because I can't drive right now. (0000160)

Nothing. (0000161)

More work. (0000162)

If I lived in VA. (0000163)

I take it everyday now. (0000166)

Nothing. (0000169)

Better job. (0000170)

Better times and operations. (0000172)

Good customer service. (0000173)

Promptness! (0000174)

Make the bus more frequent. (0000178)

Better schedule. (0000181)

School. (0000182)

PATC Campaign Impact Assessment Survey

Table 21: (11 - verbatim) What would it take for you to take the bus between Arlington County and Tysons Corner more often?

Timing. (0000184)

Nothing. (0000185)

Already part of my daily commute. (0000186)

5 days/wk, often enough. (0000191)

Visiting friends - live in MD. (0000192)

Nothing. (0000193)

Living out here. (0000194)

The departure times from the subway station don't match train arrivals. (0000196)

Not happening. (0000199)

I have no idea. (0000200)

N/a. I do it daily. (0000204)

Nothing. (0000205)

Be on time in the afternoon. (0000206)

Timeliness of bus arrival. (0000207)

Have buses come every 10 minutes. (0000209)

Bring back 5B bus. (0000214)

PATC Campaign Impact Assessment Survey

Table 21: (11 - verbatim) What would it take for you to take the bus between Arlington County and Tysons Corner more often?

Improve wait times. (0000218)

Well I'm going to start using more often. (0000219)

Work. (0000220)

Extending the hours of pm routes. (0000221)

Re-instate 5B bus. (0000222)

I (0000224)

Nothing. I only ride it to work! (0000226)

Work. (0000230)

I ride bus everyday. (0000232)

Nothing. (0000236)

Maybe more weekend service but I ride 5 days plus already. (0000237)

Transfer. (0000241)

Go across the potomac river. (0000244)

Work more days. (0000245)

Nothing. (0000246)

Not possible. (0000251)

Don't need to travel more often. (0000256)

Less traffic. (0000257)