



Arlington County Teen Transit Survey
School Teachers' / Administrators' Questionnaire

Final for Client - May 23, 2006

This survey begins the conversation with Arlington County teens, their parents and their teachers/administrators/youth service providers regarding Arlington County's public transit services - Arlington Transit -- ART and/or Metrobus (we are not talking about the school bus). This is the first step in Arlington County's "Teen Transit Initiative," a joint effort with the Arlington County and Arlington Public Schools.

Chris Zimmerman, Chairman, Arlington County Board, summed up this initiative when he said, *"Transit has the potential to open up new horizons for young people, to connect teens with jobs, after school programs, and other teens. Or, to go to a movie, to a mall, or to The Mall. Transit can make it possible. But only if it goes where they need to go, when they need to go. And only if they know how to use it, and can afford it."*

The first step in learning about teens' transportation needs is to ask them. We also believe it is important to understand the perspectives of the "teen supervisors" - their parents and school teachers/administrators/youth service providers when examining transit services for Arlington County's teen population.

This short survey, as well as its counterparts (the teen and parent surveys), are designed to do this - to gather all perspectives on this initiative. This survey is being conducted by the Southeastern Institute of Research Inc., on behalf of Arlington County.

All of your survey answers will be grouped with every one else who completes this survey and will only be reported in total. And, all individual responses will be kept strictly confidential. Thank you for helping to make the Teen Transit Initiative a success!

1. If you teach, what grade do you teach or work with?

- 8th O₁.
- 9th O₂.
- 10th O₃.
- 11th O₄.
- 12th O₅.
- I am in administration O₆.

2. Do you ever ride ART and/or Metrobus?

- Yes O₁
- No O₂ skip to #4

3. How often do you ride ART and/or Metrobus?

- 5 - 7 times a week O₁
- 4 times a week O₂
- 2 to 3 times a week O₃
- Once a week O₄
- A few times a month but less than once a week O₅
- Once a month O₆

4. Do you ever ride the Metrorail?

- Yes O₁
- No O₂

SUPPOSE YOU WERE CONSIDERING RECOMMENDING ART AND/OR METROBUS TO STUDENTS IN YOUR SCHOOL OR PROGRAM. FOR QUESTIONS 5-9 PLEASE TELL US HOW IMPORTANT EACH ATTRIBUTE IS FOR YOU TO RECOMMEND ART AND/OR METROBUS TO YOUR STUDENTS.

5. How important is SAFETY?

- Very unimportant O₁
- Somewhat unimportant O₂
- Neither important nor unimportant O₃
- Somewhat important O₄
- Very important O₅

6. How important is COST?

- Very unimportant O₁
- Somewhat unimportant O₂
- Neither important nor unimportant O₃
- Somewhat important O₄
- Very important O₅

7. How important is DEPENDABILITY (the bus is on time)?

- Very unimportant O₁
- Somewhat unimportant O₂
- Neither important nor unimportant O₃
- Somewhat important O₄
- Very important O₅

8. How important is COMFORT (the bus' air temperature, how the seat feels)?

- Very unimportant O₁
- Somewhat unimportant O₂
- Neither important nor unimportant O₃
- Somewhat important O₄
- Very important O₅

9. How important is CONVENIENCE (the bus stop is close to student's house or where they need to go)?

- Very unimportant O₁
- Somewhat unimportant O₂
- Neither important nor unimportant O₃
- Somewhat important O₄
- Very important O₅

FOR QUESTIONS 10-14 PLEASE TELL US THE EXTENT TO WHICH YOU AGREE OR DISAGREE THAT THE FOLLOWING STATEMENTS DESCRIBE ART AND/OR THE METROBUS.

10. ART and/or Metrobus is SAFE.

- Strongly Disagree O₁
- Disagree O₂
- Neither agree nor disagree O₃
- Agree O₄
- Strongly Agree O₅

11. The COST of ART and/or Metrobus is reasonable.

- Strongly Disagree O₁
- Disagree O₂
- Neither agree nor disagree O₃
- Agree O₄
- Strongly Agree O₅

12. ART and/or Metrobus is DEPENDABLE.

- Strongly Disagree O₁
- Disagree O₂
- Neither agree nor disagree O₃
- Agree O₄
- Strongly Agree O₅

13. ART and/or Metrobus is COMFORTABLE.

- Strongly Disagree O₁
- Disagree O₂
- Neither agree nor disagree O₃
- Agree O₄
- Strongly Agree O₅

14. ART and/or Metrobus is CONVENIENT.

- Strongly Disagree O₁
- Disagree O₂
- Neither agree nor disagree O₃
- Agree O₄
- Strongly Agree O₅

15. Some teenagers are already using ART and/or Metrobus. Based on what you know about teenagers, in general, what do you think are the primary reasons they are already using ART and/or Metrobus?

Fill in all Bubbles that Apply

Teens ride the bus because it is safer than walking or riding their bike	<input type="radio"/> ₁
Teens ride the bus because their parents make them	<input type="radio"/> ₂
Teens ride the bus because their friends ride the bus	<input type="radio"/> ₃
Teens ride the bus because they don't have a car	<input type="radio"/> ₄
Teens ride the bus because they are a member of AIM	<input type="radio"/> ₅
Teens ride the bus because they are not old enough to drive	<input type="radio"/> ₆

16. Some teenagers do NOT use ART and/or Metrobus. Based on what you know about teenagers, in general, what do you think are the primary reasons they are NOT using these transit services?

Fill in all Bubbles that Apply

The bus is too far from the teens' home	<input type="radio"/> ₁
None of their friends ride the bus	<input type="radio"/> ₂
Teens can't find information about bus routes or schedules	<input type="radio"/> ₃
Teens think It takes forever to ride a bus	<input type="radio"/> ₄
Buses aren't safe	<input type="radio"/> ₅
Their parents won't let them take the bus	<input type="radio"/> ₆
Buses are too crowded	<input type="radio"/> ₇
Teens think buses are lame	<input type="radio"/> ₈
Bus schedules don't match teens' schedules	<input type="radio"/> ₉
Buses don't go to the places teens want to go	<input type="radio"/> ₁₀
Teens have their own cars	<input type="radio"/> ₁₁
Teens don't know where the bus stops are	<input type="radio"/> ₁₂

16a. Please tell us the **SINGLE PRIMARY** reason you think teens DO NOT use ART and/or Metrobus.

The bus is too far from the teens' home	<input type="radio"/> ₁
None of their friends ride the bus	<input type="radio"/> ₂
Teens can't find information about bus routes or schedules	<input type="radio"/> ₃
Teens think It takes forever to ride a bus	<input type="radio"/> ₄
Buses aren't safe	<input type="radio"/> ₅
Their parents won't let them take the bus	<input type="radio"/> ₆
Buses are too crowded	<input type="radio"/> ₇
Teens think buses are lame	<input type="radio"/> ₈
Bus schedules don't match teens' schedules	<input type="radio"/> ₉
Buses don't go to the places teens want to go	<input type="radio"/> ₁₀
Some Teens have their own cars	<input type="radio"/> ₁₁
Teens don't know where the bus stops are	<input type="radio"/> ₁₂

17. Based on what you know about where teenagers want to go and how they get there, to what extent do you think transportation - *finding a ride* - is easy or hard for them?

Very Hard	Somewhat Hard	Neither Easy Nor Hard	Somewhat Easy	Very Easy
<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅

18. Based on what you know about teenagers' knowledge of transportation options, to what degree do you think teens are familiar with ART and/or Metrobus as an option?

Very Unfamiliar	Unfamiliar	Neither Familiar Nor Unfamiliar	Somewhat Familiar	Very Familiar
<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅

19. How safe do you believe ART and/or Metrobus is for teenagers? Please indicate the extent to which you think teenagers in your school are safe or not safe when traveling on ART and/or Metrobus from their home to each of the following places.

<i>Traveling on Transit to:</i>	Not safe at all	Somewhat unsafe	Neither safe nor unsafe	Somewhat Safe	Very Safe
North Arlington	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Rosslyn	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Court House	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Clarendon	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Virginia Square	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Ballston	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Columbia Pike	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Pentagon City	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Crystal City	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Shirlington	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Downtown DC	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Fairfax County	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Maryland	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅

20. How safe do you think ART and/or Metrobus is for teenagers at different times of the day?

	Not safe at all	Somewhat unsafe	Neither safe nor unsafe	Somewhat Safe	Very Safe
Morning	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Afternoon	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Night	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅

21. How much do you think it costs a teenager to take one round trip on ART and/or Metrobus to a place they want to go?

- \$.50 - \$1.00 ₁
- \$1.01 - \$1.25 ₂
- \$1.26 - \$1.50 ₃
- \$1.51 - \$2.00 ₄
- More than \$2.00 ₅

22. How much do you think a teenager is willing to pay to ride ART and/or Metrobus for one round trip?

- \$.50 - \$1.00 ₁
- \$1.01 - \$1.25 ₂
- \$1.26 - \$1.50 ₃
- \$1.51 - \$2.00 ₄
- More than \$2.00 ₅

23. Did you know that students already qualify for a student AIM discount on ART and/or Metrobus?

- Yes ₁
- No ₂

24. Suppose Arlington County public schools had a program for Arlington County teachers/administrators to encourage them to ride ART and/or Metrobus. What percent discount would encourage you to use transit or use ART and/or Metrobus more often?

- 10% ₁
- 20% ₂
- 30% ₃
- 40% ₄
- 50% ₅
- No discount would encourage me to take/use the transit more ₆

DEMOGRAPHICS:

The following questions are for classification purposes only. Your answers will be grouped with others and only reported in total.

25. Which one of the following best describes your racial background?

- African-American or Black ₁
- American Indian or Alaska Native ₂
- Asian ₃
- Hispanic ₄
- Native Hawaiian or Other Pacific Islander ₅
- White, non-Hispanic ₆
- Other. _____ ₇
- Don't know ₈

26. What is your zip code at home?

27. About how long have you worked in Arlington County?

- Less than 2 years ₁
- 2 - 5 years ₂
- 6 - 10 years ₃
- More than 10 years ₄

28. What is your gender?

- Male ₁
- Female ₂

29. With what schools are you associated? If there is more than one, please check both.

- Washington-Lee ₁
- Yorktown ₂
- Wakefield ₃
- HB Woodlawn ₄
- Langston or Arlington Mill ₅
- New Directions ₆
- Career Center ₇
- Teen Parenting Center ₈
- Williamsburg ₉
- Gunston ₁₀
- Jefferson ₁₁
- Kenmore ₁₂
- Swanson ₁₃
- Other _____ ₁₄

30. About how many miles do you travel from your home to work?

- Less than 2 miles ₁
- 2 - 5 miles ₂
- 6 - 10 miles ₃
- More than 10 miles ₄

THANK YOU FOR YOUR PARTICIPATION! YOUR OPINION COUNTS

