



Arlington County Teen Transit Initiative Student Survey

This survey begins the conversation with Arlington County teens, their parents and their teachers/administrators/youth service providers regarding Arlington County's public transit services - Arlington Transit -- ART and/or Metrobus (we are not talking about the school bus). This is the first step in Arlington County's "Teen Transit Initiative," a joint effort with the Arlington County and Arlington Public Schools.

Chris Zimmerman, Chairman, Arlington County Board, summed up this initiative when he said, *"Transit has the potential to open up new horizons for young people, to connect teens with jobs, after school programs, and other teens. Or, to go to a movie, to a mall, or to The Mall. Transit can make it possible. But only if it goes where they need to go, when they need to go. And only if they know how to use it, and can afford it."*

The first step in learning about teens' transportation needs is to ask them. We also believe it is important to understand the perspectives of the "teen supervisors" - their parents and school teachers/administrators/youth service providers when examining transit services for Arlington County's teen population.

This short survey, as well as its counterparts (the teen and teacher surveys), are designed to do this – to gather all perspectives on this initiative. This survey is being conducted by the Southeastern Institute of Research Inc., on behalf of Arlington County.

All of your survey answers will be grouped with every one else who completes this survey and will only be reported in total. And, all individual responses will be kept strictly confidential. Thank you for helping to make the **Teen Transit Initiative** a success!

Arlington County Teen Transit Study - Parents' Questionnaire

1. What grade is/are your child(ren) in? (Please check all that apply).

- 8th ₁
- 9th ₂
- 10th ₃
- 11th ₄

2. How old is/are your child(ren)? (Please check all that apply).

- 13 years old ₁
- 14 years old ₂
- 15 years old ₃
- 16 years old ₄
- 17 years old ₅
- 18 years or older ₆

3. How does your teen get to school? (Please check the one they use regularly).

- Walk ₁
- School bus ₂
- I drive them ₃
- Drives him/herself ₄
- Rides with a friend ₅
- ART ₆
- Metrobus ₇
- Metrorail ₈
- Bike/skateboard/scooter ₉
- Some other way _____

4. If your teen has a job, how does he/she get there? (Please check the one they use regularly).

- Walk ₁
- School bus ₂
- I drive them ₃
- Drives him/herself ₄
- Rides with a friend ₅
- ART ₆
- Metrobus ₇
- Metrorail ₈
- Bike/skateboard/scooter ₉
- He/she doesn't have a job ₁₀
- Some other way _____

5. If your teen attends after school events such as sport activities, clubs, music, or other lessons, how does he/she get there? (Please check the one they use regularly).

- Walk ₁
- School bus ₂
- I drive them ₃
- Drives him/herself ₄
- Rides with a friend ₅
- ART ₆
- Metrobus ₇
- Metrorail ₈
- Bike/skateboard/scooter ₉
- My child doesn't do these things ₁₀
- Some other way _____

6. If your teen goes to a shopping mall, a movie theater, or places to eat with his/her friends, how does he/she get there? (Please check the one they use regularly).

- Walk ₁
- School bus ₂
- I drive them ₃
- Drives him/herself ₄
- Ride with a friend ₅
- ART ₆
- Metrobus ₇
- Metrorail ₈
- Bike/skateboard/scooter ₉
- My child doesn't do these things ₁₀
- Some other way _____

7. If your teen goes to a community center, how does he/she get there? (Please check the one they use regularly).

- Walk ₁
- School bus ₂
- I drive them ₃
- Drives him/herself ₄
- Rides with a friend ₅
- ART ₆
- Metrobus ₇
- Metrorail ₈
- Bike/skateboard/scooter ₉
- My child doesn't go to community centers ₁₀
- Some other way _____

8. If your teen goes to someone else's house, how does he/she get there? (Please check the one they use regularly).

- Walk ₁
- School bus ₂
- I drive them ₃
- Drives him/herself ₄
- Rides with a friend ₅
- ART ₆
- Metrobus ₇
- Metrorail ₈
- Bike/skateboard/scooter ₉
- My child doesn't go to other homes ₁₀
- Some other way _____

9. Does your teen regularly go to any of the places listed below? (Please check all that apply).

	No, my child doesn't go here	Yes, my child goes here
North Arlington	<input type="radio"/> ₁	<input type="radio"/> ₂
Rosslyn	<input type="radio"/> ₁	<input type="radio"/> ₂
Court House	<input type="radio"/> ₁	<input type="radio"/> ₂
Clarendon	<input type="radio"/> ₁	<input type="radio"/> ₂
Virginia Square	<input type="radio"/> ₁	<input type="radio"/> ₂
Ballston	<input type="radio"/> ₁	<input type="radio"/> ₂
Columbia Pike	<input type="radio"/> ₁	<input type="radio"/> ₂
Pentagon City	<input type="radio"/> ₁	<input type="radio"/> ₂
Crystal City	<input type="radio"/> ₁	<input type="radio"/> ₂
Shirlington	<input type="radio"/> ₁	<input type="radio"/> ₂
Downtown DC	<input type="radio"/> ₁	<input type="radio"/> ₂

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Fairfax County	<input type="radio"/> ₁	<input type="radio"/> ₂
Maryland	<input type="radio"/> ₁	<input type="radio"/> ₂

10. Of all the places that your teen goes (or you marked in q. 9 above) which place do they go most often?

11. What does your child do there? (Check ALL that apply).

- He/she goes to a job there ₁
- He/she attends after school events there (sport activities, clubs, music lessons, etc.) ₂
- He/she goes to the mall, movies or places to eat ₃
- He/she goes to a friend's house ₄
- He/she goes to a community center ₅
- Other _____ ₆

12. Other than getting to and from school, overall how easy or hard is it for your child to find a ride?

- | | | | | |
|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|
| Very Easy | Somewhat easy | Neither easy nor Hard | Somewhat hard | Very Hard |
| <input type="radio"/> ₁ | <input type="radio"/> ₂ | <input type="radio"/> ₃ | <input type="radio"/> ₄ | <input type="radio"/> ₅ |

13. How familiar would you say your child is with ART and/or Metrobus?

- | | | | | |
|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|
| Very Unfamiliar | Unfamiliar | Neither Familiar Nor Unfamiliar | Somewhat Familiar | Very Familiar |
| <input type="radio"/> ₁ | <input type="radio"/> ₂ | <input type="radio"/> ₃ | <input type="radio"/> ₄ | <input type="radio"/> ₅ |

14. Does your child ever ride the Metrorail?

- Yes ₁
- No ₂

15. Does your child ever ride ART and/or Metrobus?

- Yes ₁
- No ₂ Please skip to question # 28

QUESTIONS 16-27a ARE FOR PARENTS WHOSE TEENS RIDE ART AND/OR METROBUS.

IF YOUR CHILD DOES NOT RIDE ART AND/OR METROBUS, PLEASE SKIP TO QUESTION #28.

16. How often does your child ride ART and/or Metrobus? (Please check the one they ride most often).

- 5 to 7 times a week ₁
- 4 times a week ₂
- 2 to 3 times a week ₃
- Once a week ₄
- A few times a month but less than once a week ₅

Once a month or less ₆

17. How important is SAFETY when deciding, whether or not to allow your child to ride ART and/or Metrobus?

- Very unimportant ₁
- Somewhat unimportant ₂
- Neither important nor unimportant ₃
- Somewhat important ₄
- Very important ₅

18. How important is COST when deciding whether or not to allow your child to ride ART and/or Metrobus?

- Very unimportant ₁
- Somewhat unimportant ₂
- Neither important nor unimportant ₃
- Somewhat important ₄
- Very important ₅

19. How important is DEPENDABILITY (the bus is on time) when deciding whether or not to allow your child to ride ART and/or Metrobus?

- Very unimportant ₁
- Somewhat unimportant ₂
- Neither important nor unimportant ₃
- Somewhat important ₄
- Very important ₅

20. How important is COMFORT (bus' air temperature, how the seat feels) when deciding whether or not to allow your child to ride ART and/or Metrobus?

- Very unimportant ₁
- Somewhat unimportant ₂
- Neither important nor unimportant ₃
- Somewhat important ₄
- Very important ₅

21. How important is CONVENIENCE (is the bus stop close to your house or where your teen needs to go) when deciding whether or not to allow your child to ride ART and/or Metrobus?

- Very unimportant ₁
- Somewhat unimportant ₂
- Neither important nor unimportant ₃
- Somewhat important ₄
- Very important ₅

NOW WE WOULD LIKE YOU TO TELL US, BASED ON YOUR PERCEPTION, HOW YOU RATE ART AND/OR METROBUS, ON THESE SAME FEATURES.

22. How satisfied are you with SAFETY on ART and/or Metrobus?

- Very unsatisfied ₁
- Unsatisfied ₂
- Neither satisfied nor unsatisfied ₃
- Satisfied ₄
- Very satisfied ₅

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23. How satisfied are you with the COST of ART and/or Metrobus?

- Very unsatisfied O₁
- Unsatisfied O₂
- Neither satisfied nor unsatisfied O₃
- Satisfied O₄
- Very satisfied O₅

24. How satisfied are you with DEPENDABILITY (Is the bus on time) of ART and/or Metrobus?

- Very unsatisfied O₁
- Unsatisfied O₂
- Neither satisfied nor unsatisfied O₃
- Satisfied O₄
- Very satisfied O₅

25. How satisfied are you with the COMFORT (bus' air temperature, how the seat feels) of ART and/or Metrobus?

- Very unsatisfied O₁
- Unsatisfied O₂
- Neither satisfied nor unsatisfied O₃
- Satisfied O₄
- Very satisfied O₅

26. How satisfied are you with CONVENIENCE (the bus stop is close to your house or where you need to go) of ART and/or Metrobus?

- Very unsatisfied O₁
- Unsatisfied O₂
- Neither satisfied nor unsatisfied O₃
- Satisfied O₄
- Very satisfied O₅

27. Below are reasons that a teen might ride ART and/or Metrobus. Please fill in ALL the reasons that apply to your teen.

My child rides the bus because it is safer than walking or riding his/her bike	<input type="radio"/> O ₁
I make my child ride the bus	<input type="radio"/> O ₂
My child rides the bus because his/her friends ride the bus	<input type="radio"/> O ₃
My child rides the bus because he/she doesn't have a car	<input type="radio"/> O ₄
My child rides the bus because he/she is a member of AIM	<input type="radio"/> O ₅
My child rides the bus because he/she is not old enough to drive	<input type="radio"/> O ₆

27a. Please tell us one single improvement you would like to see on ART and/or Metrobus.

When you have completed this question, please skip to question #31.

QUESTIONS 28-30 ARE FOR PARENTS WHOSE TEENS DO NOT RIDE ART AND/OR METROBUS.

IF YOU RIDE, PLEASE SKIP TO QUESTION #31.

28. This question is for parents whose teens **DO NOT** ride ART and/or Metrobus. Below are some reasons that a teen might NOT ride ART and/or Metrobus. Please fill in all the reasons that apply to your teen.

- The bus is too far from our home O₁
- None of his/her friends ride the bus O₂
- We can't find information on bus routes or schedules O₃
- My child thinks it takes forever to ride a bus O₄
- Buses aren't safe O₅
- I won't allow my child to take the bus O₆
- Buses are too crowded O₇
- My child thinks buses are lame O₈
- Bus schedules don't match our schedules O₉
- Buses don't go to the places my child and his/her friends want to go O₁₀
- My child has his/her own car O₁₁
- My child doesn't know where the bus stops are O₁₂

28a. Please tell us the **SINGLE PRIMARY** reason your child **DOES NOT** use ART and/or Metrobus. Fill in only one reason.

- The bus is too far from our home O₁
- None of his/her friends ride the bus O₂
- We can't find information on bus routes or schedules O₃
- My child thinks it takes forever to ride a bus O₄
- Buses aren't safe O₅
- I won't allow my child to take the bus O₆
- Buses are too crowded O₇
- My child thinks buses are lame O₈
- Bus schedules don't match our schedules O₉
- Buses don't go to the places my child and his/her friends want to go O₁₀
- My child has his/her own car O₁₁
- My child doesn't know where the bus stops are O₁₂

28b. What would it take for your child to ride the bus?

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29. How much do you *think it costs* a teenager to ride ART and/or Metrobus for one round trip to a place they want to go?

- \$.50-\$1.00 ₁
- \$1.01-\$1.25 ₂
- \$1.26-\$1.50 ₃
- \$1.51-\$2.00 ₄
- More than \$2.00 ₅

30. How much do you think a teenager would be *willing to pay* to ride ART and/or Metrobus for one round trip to a place they want to go?

- \$.50-\$1.00 ₁
- \$1.01-\$1.25 ₂
- \$1.26-\$1.50 ₃
- \$1.51-\$2.00 ₄
- More than \$2.00 ₅

31. How safe do you believe ART and/or Metrobus is for teenagers? Please indicate the extent to which you think teenagers are safe or not safe when traveling on ART and/or Metrobus from their homes to each of these following places.

Traveling on ART to:	Not at all safe	Somewhat unsafe	Neither safe nor unsafe	Somewhat at Safe	Very Safe
North Arlington	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Rosslyn	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Court House	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Clarendon	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Virginia Square	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Ballston	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Columbia Pike	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Pentagon City	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Crystal City	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Shirlington	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Downtown DC	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Fairfax County	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Maryland	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅

32. How safe do you think ART- and or Metrobus are for teenagers at different times of the day?

	Not safe at all	Somewhat unsafe	Neither safe nor unsafe	Somewhat Safe	Very Safe
Morning	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Afternoon	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅
Night	<input type="radio"/> ₁	<input type="radio"/> ₂	<input type="radio"/> ₃	<input type="radio"/> ₄	<input type="radio"/> ₅

These final questions are for classification purposes only.

33. Which one of the following best describes your racial background?

- African-American or Black ₁
- American Indian or Alaska Native ₂
- Asian ₃
- Hispanic ₄
- Native Hawaiian or Other Pacific Islander ₅
- White, non-Hispanic ₆
- Other, Specify: _____ ₇
- Rather not say ₈

34. What is your zip code at home?

35. About how long have you lived in Arlington County?

- Less than 2 years ₁
- 2-5 years ₂
- 6-10 years ₃
- More than 10 years ₄
- I was born here ₅

36. Are you a male or a female?

- Male ₁
- Female ₂

37. What school does your child(ren) attend? If your child attends more than one school please fill in all that he/she attends

- Washington-Lee ₁
- Yorktown ₂
- Wakefield ₃
- HB Woodlawn ₄
- Langston or Arlington Mill ₅
- New Directions ₆
- Career Center ₇
- Teen Parenting Center ₈
- Williamsburg ₉
- Gunston ₁₀
- Jefferson ₁₁
- Kenmore ₁₂
- Swanson ₁₃

38. How do you commute to work?

- Walk ₁
- Carpool ₂
- Vanpool ₃
- Car ₄
- Metro rail ₅
- ART ₆
- Metrobus ₇
- I don't work outside my home ₈

THANK YOU FOR YOUR PARTICIPATION! YOUR OPINION COUNTS!